

Student Experiences at Host University Survey February 2006



My Surveys	My Details	Account Details	Account Users
----------------------------	----------------------------	---------------------------------	-------------------------------

Welcome to the VICTORIOUS Project survey of the experiences of students during study visits at European universities

Win one of 3 prizes of iPod Nano Players and 25 prizes of Amazon e-vouchers each worth 30 euros

Please only complete this survey if you are a student of a European university and attended another university as part of your degree studies in a different European country in the period since August 2004. If you attended more than one other university please answer the questions about only one of those visits.

Please complete the questionnaire only once.

This survey contains 26 short questions and will take around 20 minutes to complete. It is anonymous unless you wish to enter the prize draw, in which case enter your email address in Question 26. We will store all data collected on a secure server and handle it under the terms of the UK Data Protection Act. No personal information will be passed to others or used for any other purpose than this survey and its prize draw. We reserve the right to verify that prize winners are bona fide students of a European university and have participated in a study visit.

Inge Knudsen, Coimbra Group of Universities on behalf of the VICTORIOUS Project.

Note that once you have clicked on the CONTINUE button at the bottom of each page you can not return to review or amend that page.

The closing date for the survey is 14 April 2006.

[Continue >](#)

Online Surveys

Develop, launch and analyse Web-based surveys

[My Surveys](#)[My Details](#)[Account Details](#)[Account Users](#)

Universities and subjects

Your main (home) university where you are taking your degree

1. Which is your home university?

Your host (visit) university is the European one which you have attended for a period (if you visited more than one university, please choose ONE to tell us about in this survey)

2. Which university did you visit (host university)?

3. How long did you stay at the host university?

- Less than 3 months
- 3 - 6 months
- 6 - 9 months
- More than 9 months

[Continue >](#)[Check Answers & Continue >](#)

Online Surveys

Develop, launch and analyse Web-based surveys

[My Surveys](#)[My Details](#)[Account Details](#)[Account Users](#)

Online services and resources BEFORE you went to your host university

4. What services and resources were you able to access online BEFORE you arrived at your host university?
(select all that apply)

- Enrol with the university
- Register for courses online
- Check details of courses online
- Check credits assigned to courses
- Check language courses available
- Check accommodation available online
- Login to intranet, portal or similar system
- Only website general information

Other online services/resources you could access prior to arrival at your host university

[Continue >](#)[Check Answers & Continue >](#)

Online Surveys

Develop, launch and analyse Web-based surveys



- My Surveys
- My Details
- Account Details
- Account Users

Online services and resources DURING your visit to the host university - materials

5. Did any of the courses you took at your host university offer you online materials or information?

- Yes
- No
- Don't know

6.

a. If your answer to question 5 was YES, please indicate which sorts of online materials were available in some or all of your courses at the host university, and whether you used them or not:

	material was available	I used material	material was not available	not sure if available
Course information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning materials, including lecture notes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tests and/or exams online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaboration and/or discussions online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marks or grades online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please give a brief description below)

Four radio buttons arranged horizontally, each within a vertical line segment.

b. Other online materials available to me were...

A vertical scroll bar with a white track and a grey slider.

7. If online materials were available but you did not use them, please indicate the reasons for your decision
(select all that apply)

- Couldn't access materials as I couldn't login to the system
- Couldn't access materials due to system not working
- Couldn't access materials due to lack of PC or internet access
- Didn't use materials as not relevant to my studies or research
- Didn't use materials as not interested in using online teaching and learning
- Other reason (Please write in space below)

Other reason why I did not use online materials...

A vertical scroll bar with a white track and a grey slider.

Continue >

Check Answers & Continue >

Online Surveys

Develop, launch and analyse Web-based surveys



- My Surveys
- My Details
- Account Details
- Account Users

Online services and resources DURING your visit to the host university

8.

a. Please indicate which of the following Library services and resources were available to you at the host university, and whether you used them or not:

	service was available	used this service	service was not available	not sure if available
Library catalogue online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic journals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your library borrowing transactions/record online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to subject-related bibliographic databases online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please write in box below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b. Other Library service available online at your host university:

9.

Please indicate which of the following computing services and resources were available to you at your host university, and whether you used them or not:

	service was available	used this service	service was not available	don't know if available
Use of PCs in computer rooms/labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unrestricted internet access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Filespace for saving files, documents etc online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A university email account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instant messaging/chat programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to wireless network for laptop connection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loan or assisted purchase of PC/laptops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loan or assisted purchase of software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing from computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. If you had to pay for any of the above services please write which here...

Online Surveys

Develop, launch and analyse Web-based surveys



- My Surveys
- My Details
- Account Details
- Account Users

Online services and resources DURING your visit to the host university

11.

a. Did you find problems getting access to or using PCs and internet whilst at your host university? If so, please indicate which were the main difficulties you encountered:

	no problem	minor problem	major problem
Too few PCs available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening hours/days of access to PCs limited	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Password/login problems (including multiple passwords)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet was restricted or unreliable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Couldn't access email normally used	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All or most systems in local language made using them difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other problem (please explain in box below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b. Other problems or solutions you found to problems:



12. Did you have a PC or laptop of your own when you were at your host university?

- Yes, took with me
- Yes, bought when there
- No, didn't have own PC/laptop

13. If your answer to question 12 was YES, how did you connect your PC or laptop to the internet at your host university?

(select all that apply)

- Was not able to connect to the internet
- Used commercial access (eg telephone, broadband, mobile phone, internet cafe)
- Used wireless network provided by university (including residences)
- Used fixed network (ie cable connection) to university network (including residences)
- Other (please explain in box below)

Other method of connecting your laptop or PC to the internet



14. Did you get access to help and support for computing from your host university?

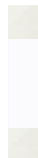
- Yes

No

15. If your answer to question 14 was YES, what form(s) did it take?
(select all that apply)

- Face-to-face (eg helpdesk, PC room attendant)
- Through email
- By telephone
- As web pages to help me answer my own questions
- Other form of support

If you wish, please comment on your answers about computing support here:



Continue >

Check Answers & Continue >

Online Surveys

Develop, launch and analyse Web-based surveys



- My Surveys
- My Details
- Account Details
- Account Users

CONTINUING access to online and digital services at your home and host universities

16.

a. Whilst visiting your **host university**, which of the following resources of your **home university** were you able to access and use?

	could still access	don't know/didn't try	couldn't access	would have liked to access
Online materials/databases/account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home university email account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Filespace for saving files, documents etc online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning materials online from courses at home university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online student record or transcripts at home university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b. Other online resources you were able to access at your **home university** from your **host university**...



17.

a. Which of the following online resources at your **host university** can you still access and use NOW:

	can still access	don't know/haven't tried	can't access	would like to access
Online library materials/databases/accounts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Host university email account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Filespace for saving files, documents etc online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning materials online from courses at host university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online student record or transcripts at host university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please describe below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b. Other online resources at your host university you can still access now...



18. If you had problems in accessing digital materials or services not already mentioned above or there were things that worked well for you, new ideas you learned, skills you acquired, at your host university, please describe them here:

Online Surveys

Develop, launch and analyse Web-based surveys

[My Surveys](#)[My Details](#)[Account Details](#)[Account Users](#)

Your subjects and studies

19. Level of degree you were taking at the time of your visit to your host university

- First degree/Bachelor
- Masters degree
- Doctorate
- Other qualification

20. In which academic or vocational area(s) do your main subject(s) of study at your home university lie?
(select all that apply)

- Arts
- Science and Engineering
- Clinical subjects
- Social Sciences

Please write main subject(s) studied:

21. What did you do at your host university?:
(select all that apply)

Took courses Did research (including dissertation) Had apprenticeship/placement/internship Other

Please describe 'Other' reason for visit here:

22. Did your host university offer you language courses in the local language?

- Yes
 No
 Don't know

23. If your answer to question 22 is YES, were these language courses...
(select all that apply)

- Face-to-face teaching
 On-line teaching only
 Mixture of face-to-face and on-line teaching

Continue >

Check Answers & Continue >

Online Surveys

Develop, launch and analyse Web-based surveys



- [My Surveys](#)
- [My Details](#)
- [Account Details](#)
- [Account Users](#)

About you

24. Your age

- 16-20
- 21-25
- 26-30
- 31-35
- 36-40
- 41-50
- over 50

25. Your gender

- Male
- Female

26. Your email address (optional - necessary for prize draw)

Thank you very much for completing this questionnaire.

Please make sure that you have given your email address if you wish to be entered into the prize draw.

Continue >

Check Answers & Continue >

[Top](#) | [Log out](#)

[Copyright](#) | [Contact us](#)