

Results of the University Survey



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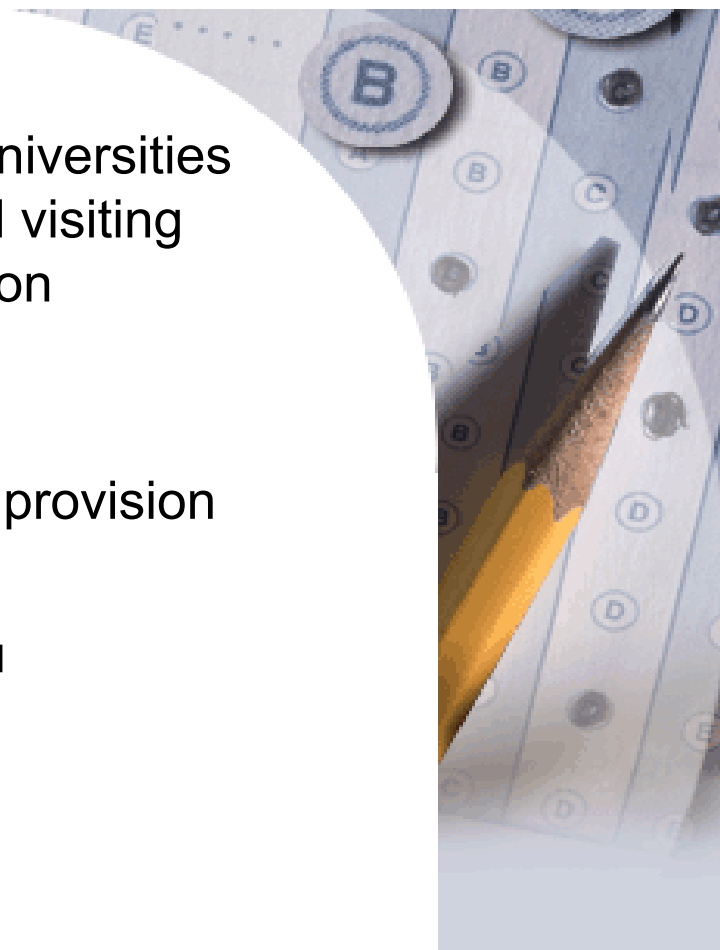


Results of the University Survey

The Survey - Description

Rationale for the Survey

- The survey explored the provision that universities make to handle the needs of Erasmus and visiting students with respect to the digital education environments
- Or, at least, what their perception of this provision
- We hope to get some feedback from you



Results of the University Survey

The Survey - Description

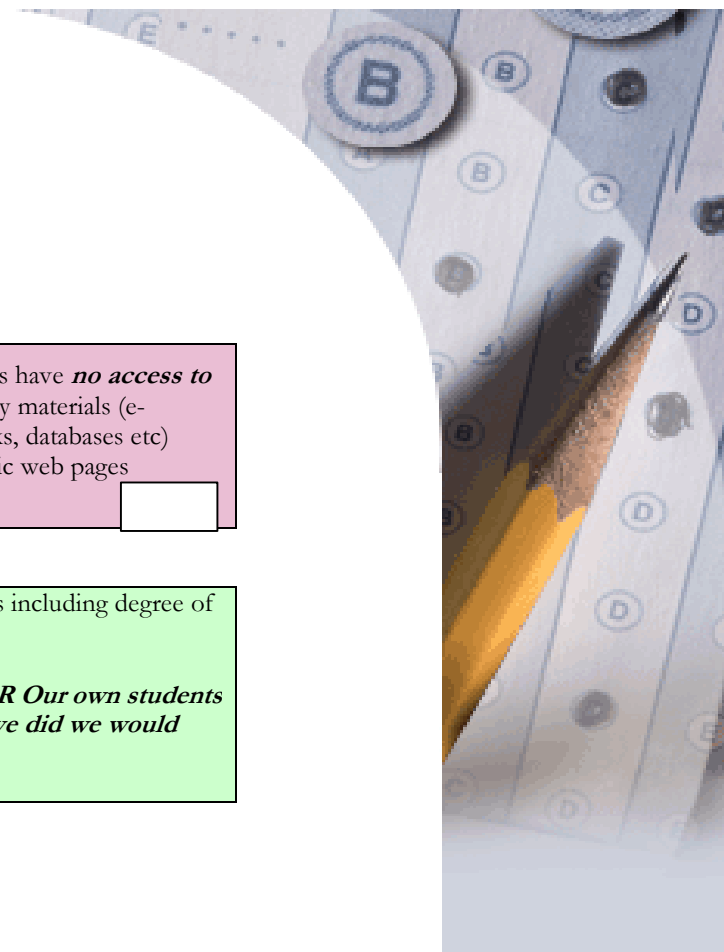
19 questions
+ space for comments

Example 1: Table 1: Library services

1	Visiting students have access to the same range of electronic library materials (e-journals, e-books, databases etc) than our own students	Visiting students have access to a more limited range of electronic library materials (e-journals, e-books, databases etc) than our own students	Visiting students have no access to electronic library materials (e-journals, e-books, databases etc) other than public web pages
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Further explanation of access or range of library services which can be used by visiting students including degree of local provision:

We simply hadn't thought of the problem...OR.. It would be expensive to implement OR Our own students don't have some of these services e.g. we have no specific section for e-journals but if we did we would provide the same level of service



Results of the University Survey

The Survey - Description

6 Sections

- Library services
- IT/Computing Services
- E-learning services
- International Office (IO) or other equivalent offices
- Student Record Office/Registry
- Virtual exchanges



Results of the University Survey

The Survey - Description

2 Subsections

- Exchange/visiting students coming to your university
- Your own students whilst away on an exchange with / visit to another university

➤ Distribution

- Sent to European Universities through European University networks (EUA, UNICA..) on 22/09/2006
- to be submitted by 31st October 2006 (then 17th Nov.)

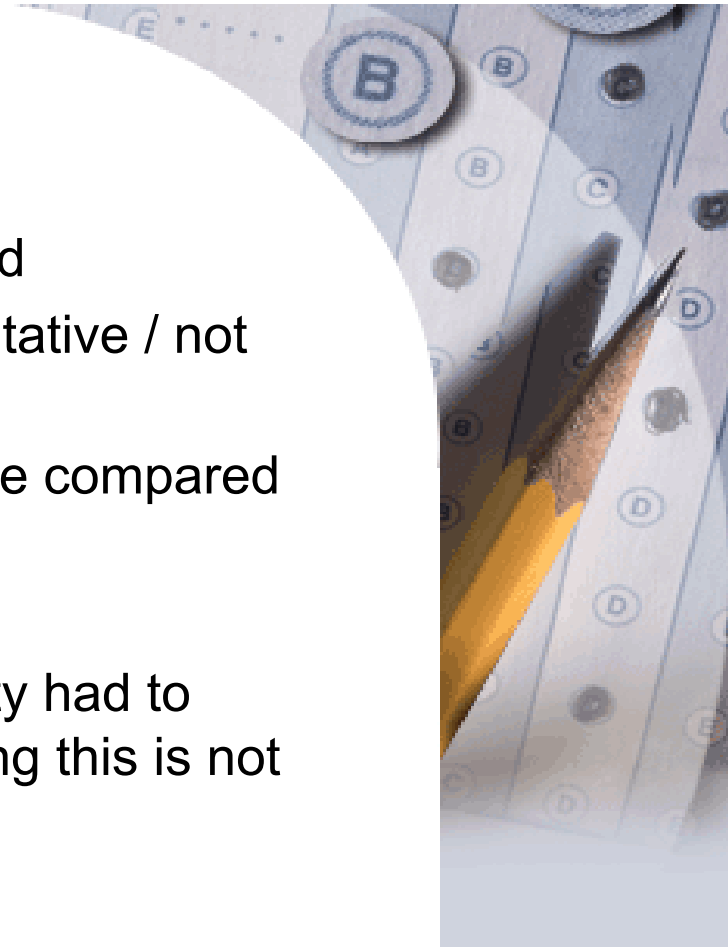


Results of the University Survey

The Survey - Replies

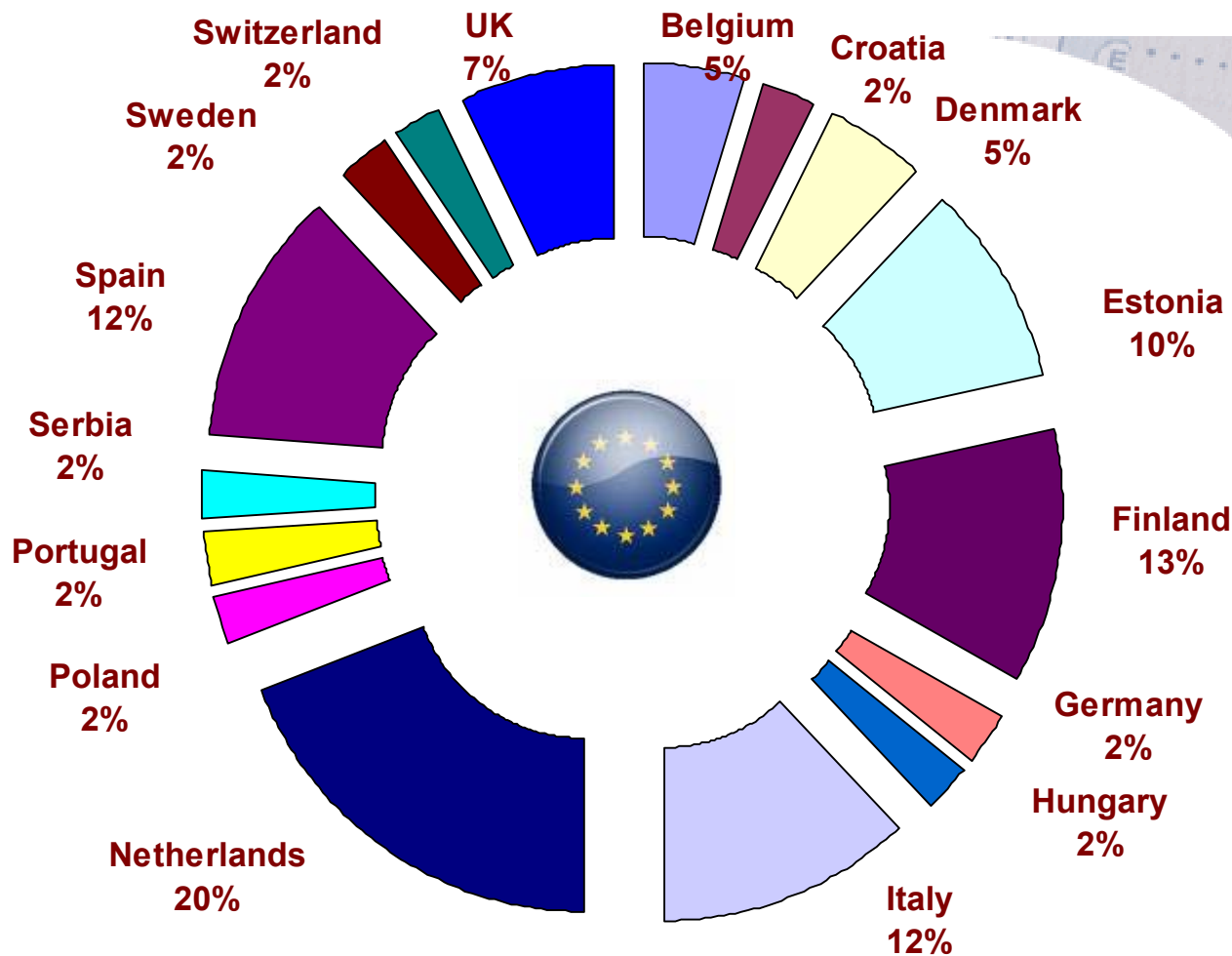
42 Replies

- more or less the number we expected
- Little statistical validity / not representative / not systematic
- important hints / reference value to be compared with Students' answers
- Indication of the University attitude
- Often different parts of the University had to answer different sections – suggesting this is not an area that is pulled together



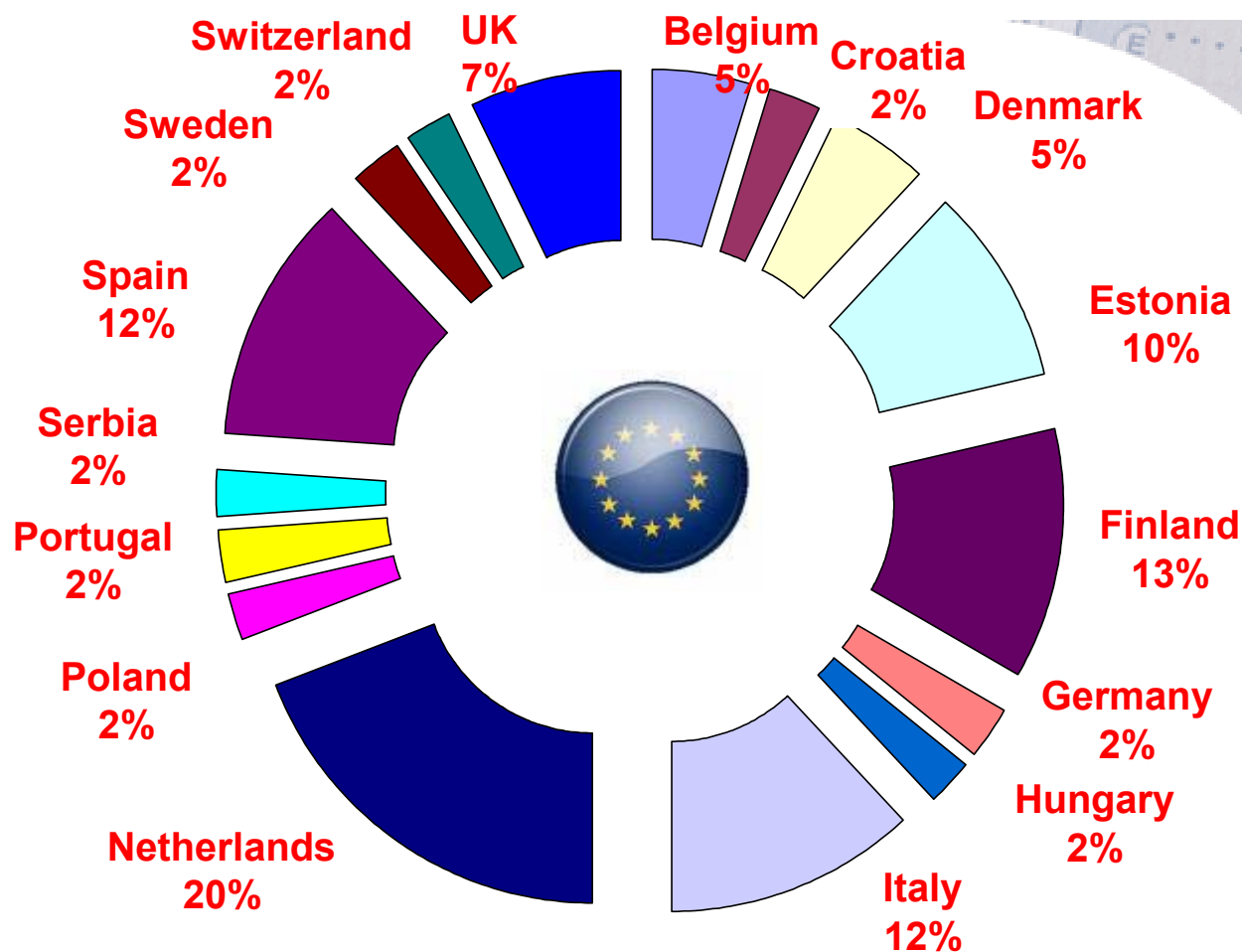
Results of the University Survey

The Survey - Replies



Results of the University Survey

The Survey - Replies



Results of the University Survey

The Survey – Preliminary Results

Some Figures

Grouped by Subsection

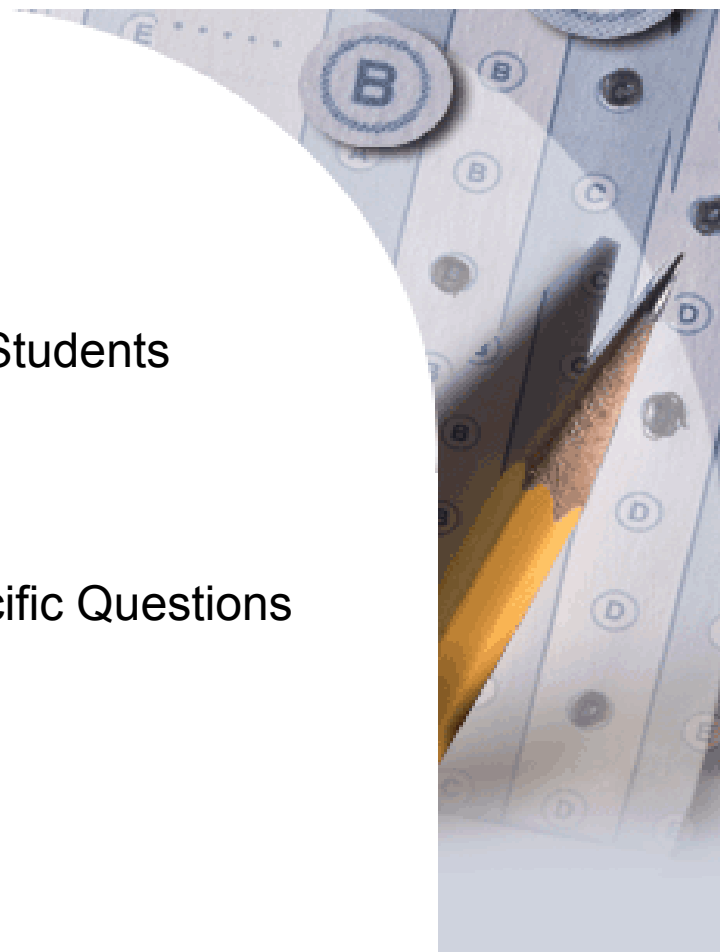
Incoming Students -----

Outgoing Students

and by Question type

General Issues -----

More Specific Questions



Results of the University Survey

The Survey – Some Figures

Incoming Students / General Questions of the kind:

- Do incoming students have access to the same range of digital services?
- Do they have access to a more limited range of digital services?
- Do they have no access to digital services?

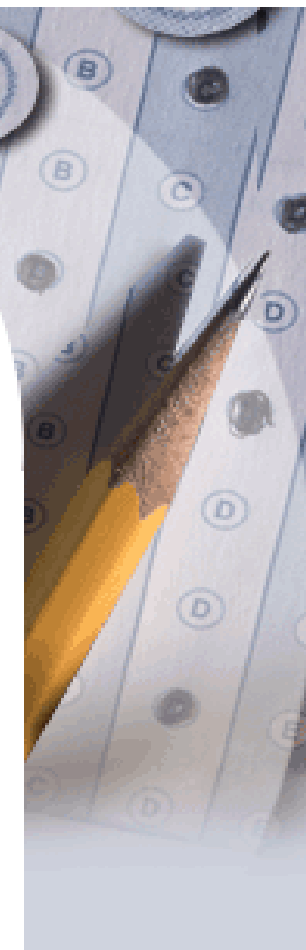
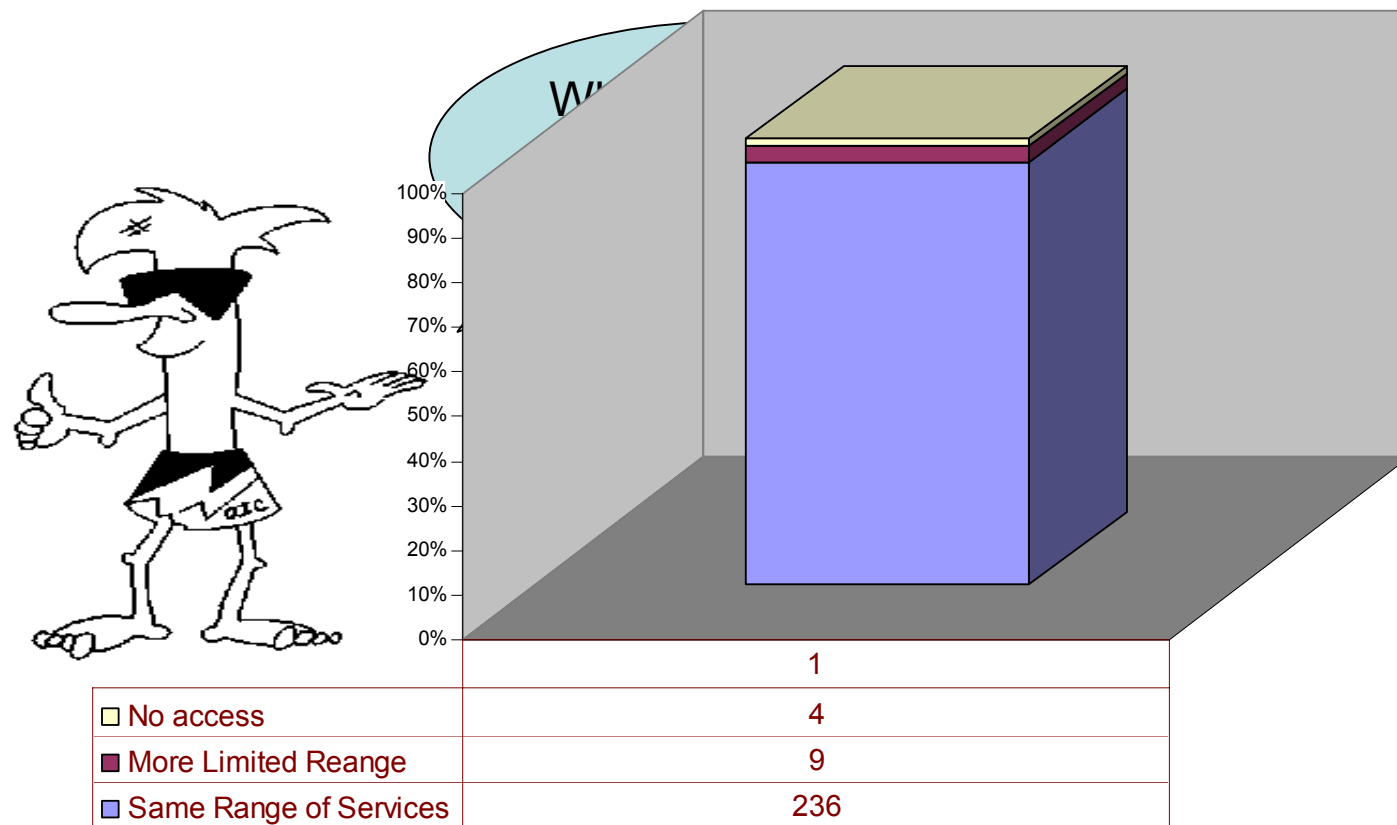
What could the answer be?



Results of the University Survey

The Survey – Preliminary Results

Access to Digital Services - General Questions - Incoming Students

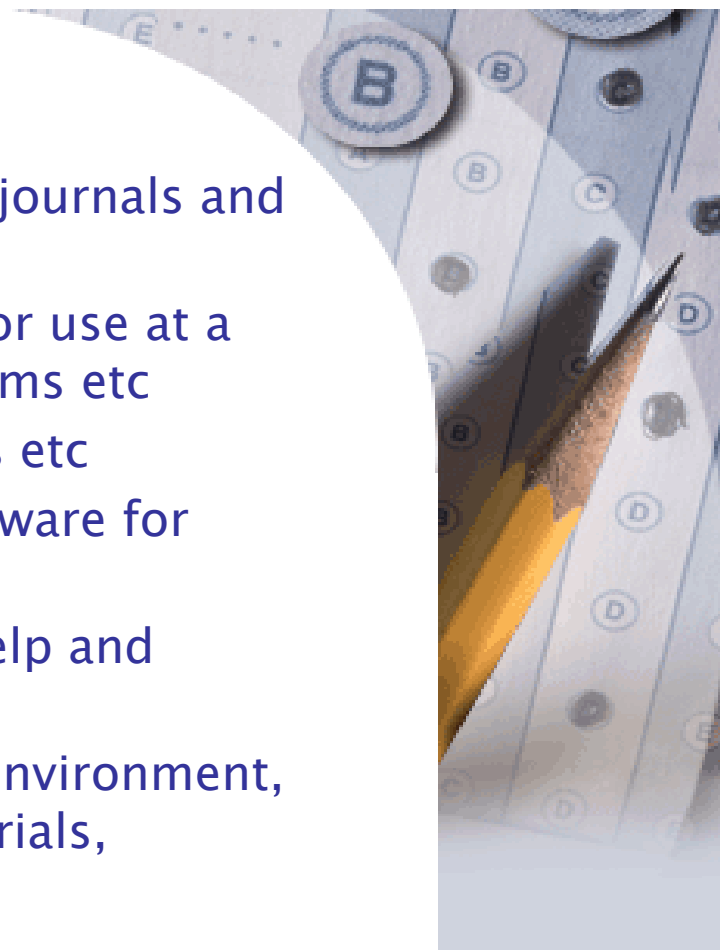


Results of the University Survey

Incoming Students / General Questions/ Details

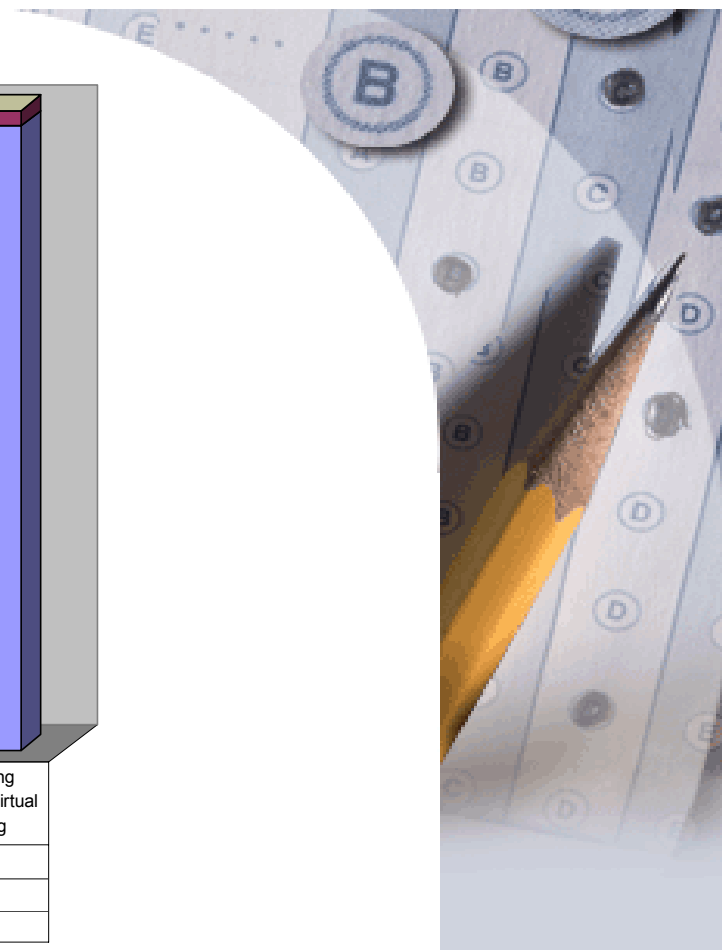
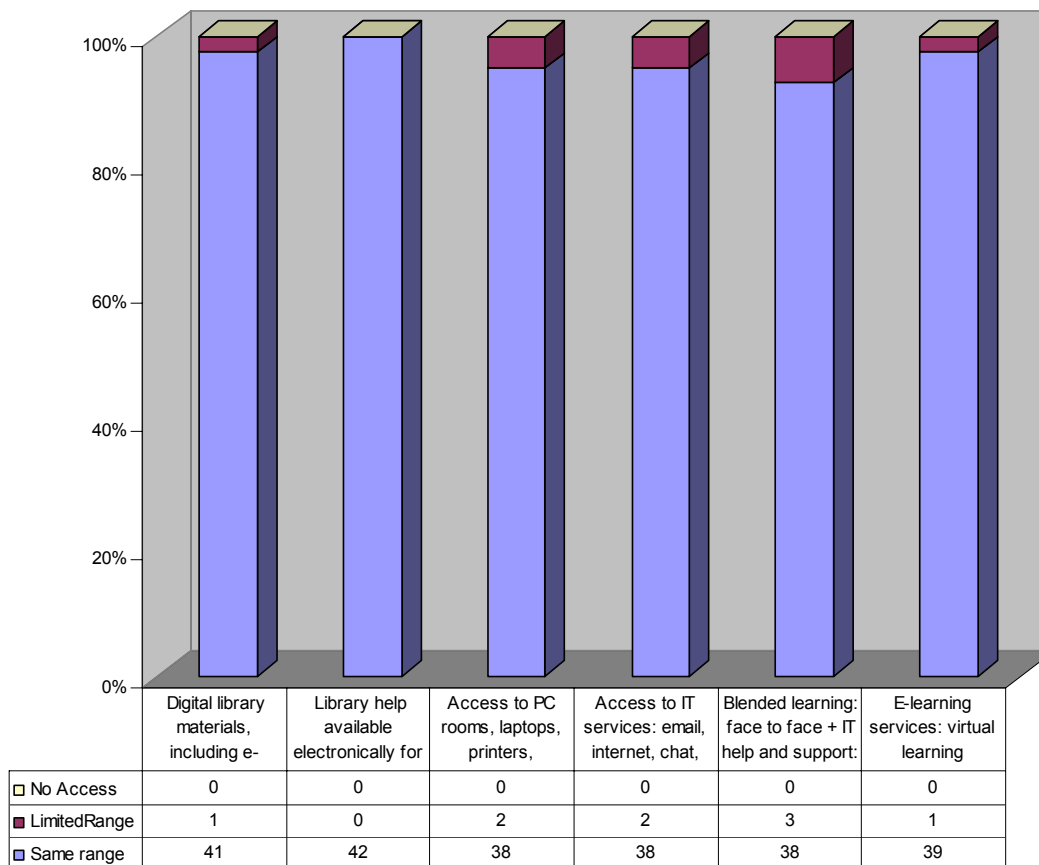
Access to same range of:

- ✓ Digital library materials, including e-journals and databases
- ✓ Library help available electronically for use at a distance: phone, email, chat, web forms etc
- ✓ PC rooms, laptops, printers, wireless etc
- ✓ IT services: email, internet, chat, software for academic work etc
- ✓ Blended learning: face to face + IT help and support: email, chat, web forms etc
- ✓ E-learning services: virtual learning environment, online tests, podcasts, learning materials, multimedia etc.



Results of the University Survey

Incoming Students / General Questions / Details



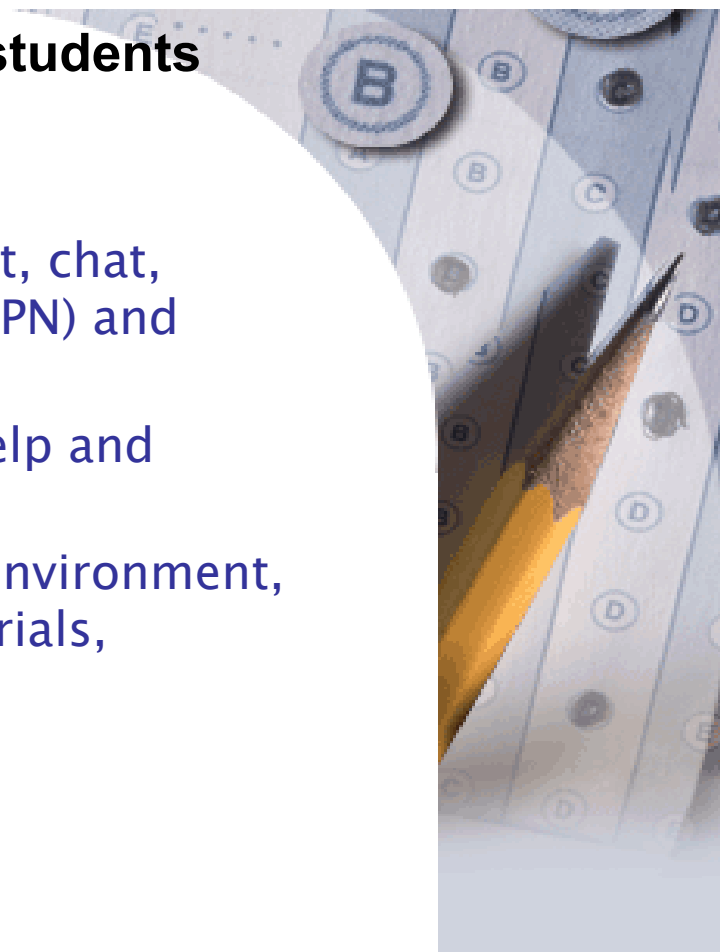
Results of the University Survey



Outgoing Students / General Questions

When visiting another University your students maintain access to same range of:

- centralised IT services: email, internet, chat, filestores, Virtual Private Networks (VPN) and other software for academic work etc
- Blended learning: face to face + IT help and support: email, chat, web forms etc
- E-learning services: virtual learning environment, online tests, podcasts, learning materials, multimedia etc

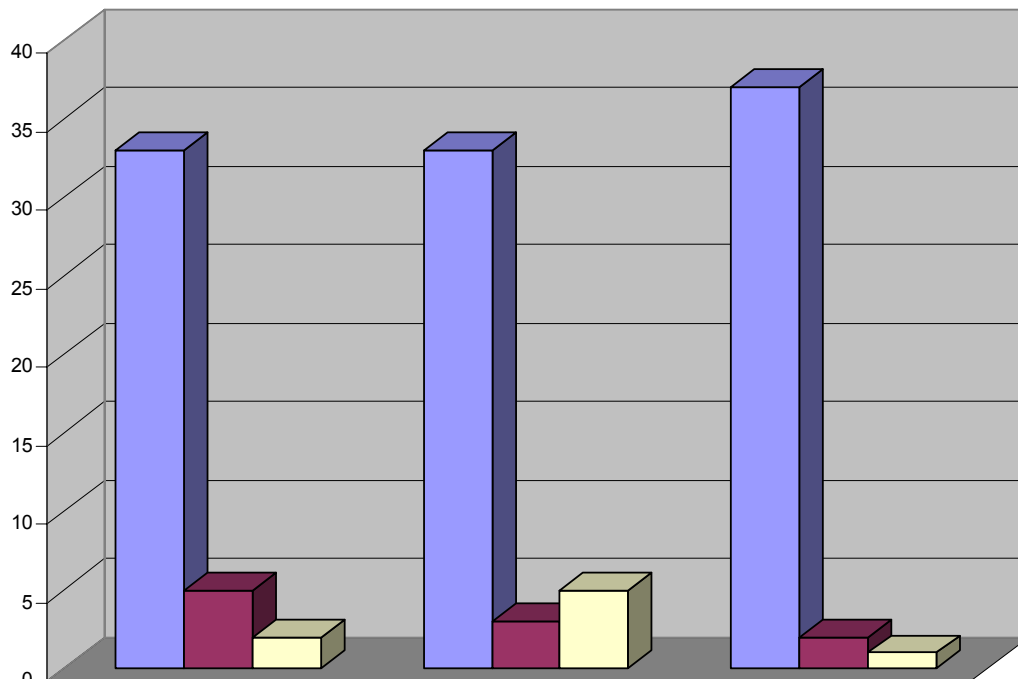


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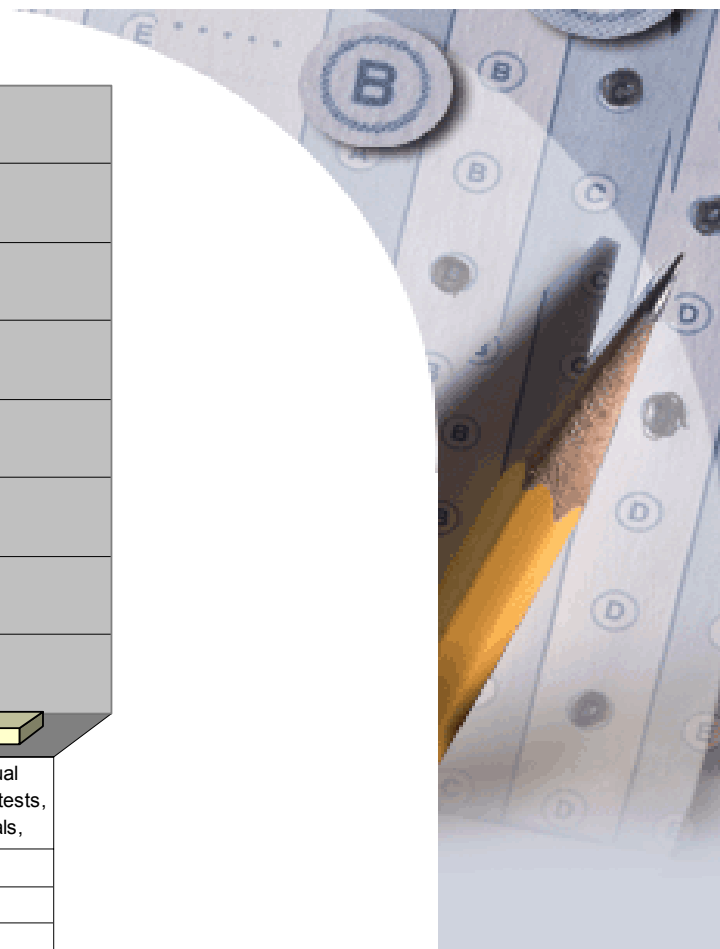


Outgoing Students / General Questions

General Questions - Outgoing Students



	Access to centralised IT services: email, internet, chat, filestores, Virtual Private Networks (VPN)	Blended learning: face to face + IT help and support: email, chat, web forms etc	E-learning services: virtual learning environment, online tests, podcasts, learning materials,
Information Available	33	33	37
Some Info available	5	3	2
No Info available	2	5	1



Results of the University Survey

The Survey – Preliminary Indications

Universities seem to be saying that exchange students are getting the same services

Universities' answers seem to take a 'boasting' approach for incoming students but for outgoing the numbers are a bit lower

Another set of Questions were more 'verifiable' ie ones that we can check on / are more qualified or *more specific*



Results of the University Survey

Incoming Students / Specific Questions

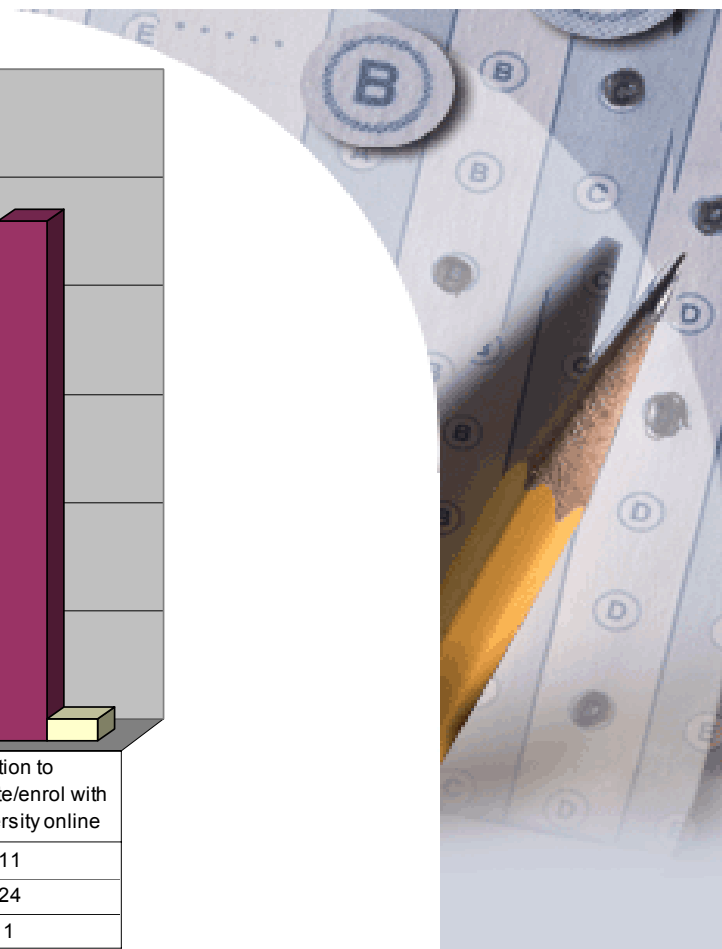
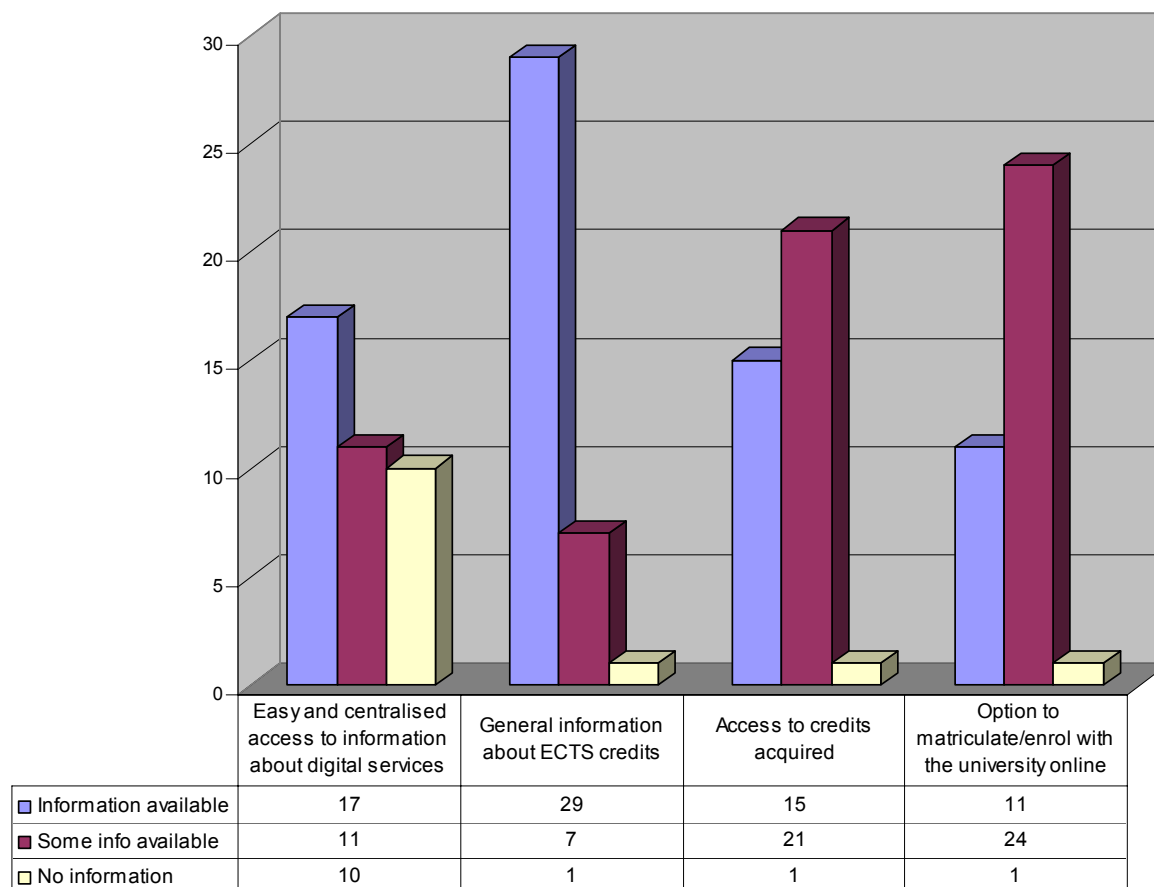
Visiting students have same access to:

- Easy and centralised access to information about digital services
- General information about ECTS credits
- Access to credits acquired
- Option to matriculate/enrol with the university online before arrival



Results of the University Survey

Incoming Students / Specific Questions



Results of the University Survey



Outgoing Students / Specific Questions

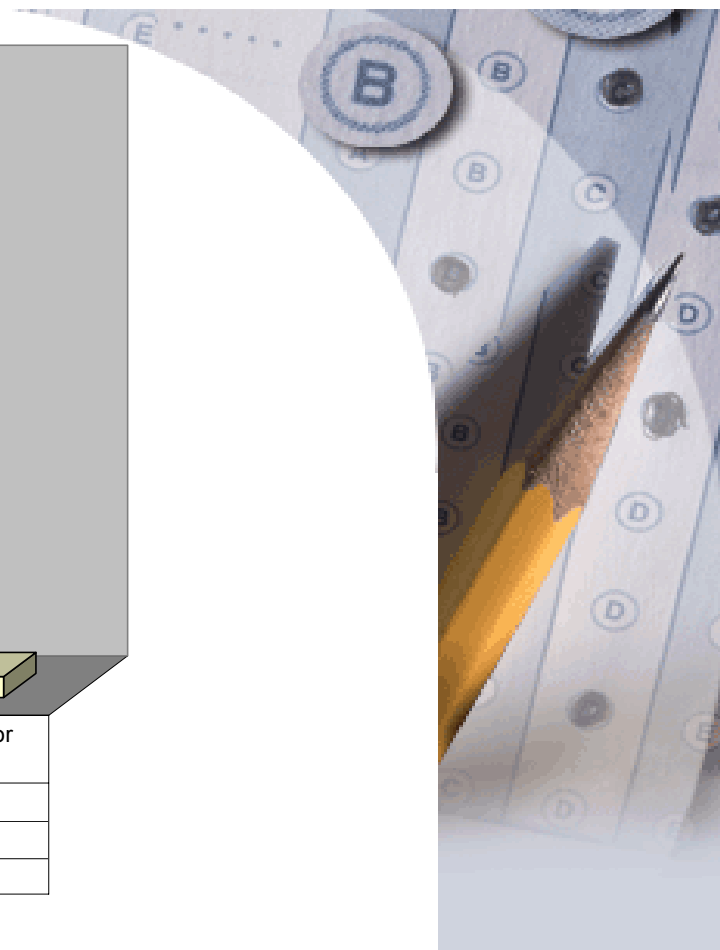
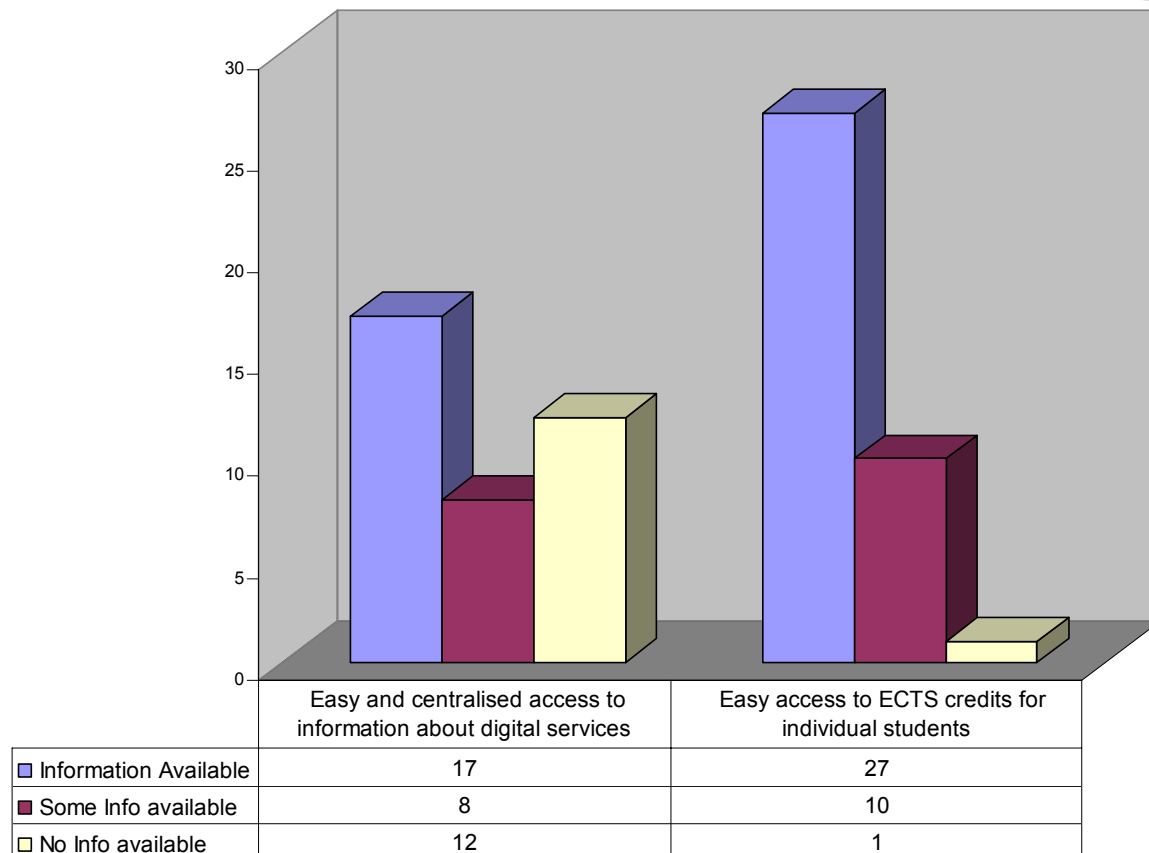
Your students visiting another University maintain same access to:

- Easy and centralised access to information about digital services
- Easy access to ECTS credits for individual students



Results of the University Survey

Outgoing Students / Specific Questions



Results of the University Survey

The Survey – More Indications

Universities seem to be backing what the students are saying, they are getting the same services but for some places this is limited

- b. Universities' answers seem to take a 'boasting' approach for incoming students but for outgoing the numbers are lower
- c. Verifiable responses ie ones that we can check on, are more qualified
- d. Local Language cited as a problem
- e. Different parts of the university had to answer the questionnaire (except in special cases such as at our own universities) suggesting this is **NOT** an area that is pulled together. Its

not systematic data

- f. We could ask the audience whether this



Results of the University Survey

The Survey – Some Figures

Incoming Students / General Questions of the kind:

- Do incoming students have access to the same range of digital services?
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The Survey – Some Figures

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