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# ERASMUS students survey

Experiences at Host University

2006

Victorious project



## Student Experiences at Host University Survey February 2006

My Su

**Welcome to the VICTORIOUS Project survey of the experiences of students during study visits at European universities**

**Win one of 3 prizes of iPod Nano Players and 25 prizes of Amazon e-vouchers each worth 30 euros**

Please only complete this survey if you are a student of a European university and attended another university as part of your degree studies in a different country. If you have attended more than one other university please answer the questions about only one of those visits.

**Please complete the questionnaire only once.**

This survey contains 26 short questions and will take around 20 minutes to complete. It is anonymous unless you wish to enter the prize draw, in which case your name and contact details will be stored on a secure server and handled under the terms of the UK Data Protection Act. No personal information will be passed to others or used for any other purpose. We reserve the right to verify that prize winners are bona fide students of a European university and have participated in a study visit.

Inge Knudsen, Coimbra Group of Universities on behalf of the VICTORIOUS Project.

Note that once you have clicked on the CONTINUE button at the bottom of each page you can not return to review or amend that page.

The closing date for the survey is 14 April 2006.

# 26 questions in 5 topics



1. Home and host university
2. Online services & resources BEFORE you went to your host university
3. Online services & resources DURING the visit to the host university
4. CONTINUING access to online and digital services at your home and host university
5. Subjects, studies and demographic data



# Process of getting responses



- Questionnaire was sent to
  - University Networks: Coimbra, EUA, Santander Group, Compostela Group, UNICA, EAIE, ACA
  - Student Networks: ESN ESIB, AEGEE
  - Socrates National Agencies, others
- National/local initiatives by Victorious members
- Prizes to win



# Demographics

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- 2378 participants
- from 32 countries
- 64% female, 36% male
- majority (82%) are 21-25 years, few also over 50 years
- 60% Bachelor's and 33% Master's students



# Home country

	ERASMUS 2004-2005	Victorious survey
Altogether	144 037	2378
Germany	15,6 %	10%
France	15,0 %	3%
Spain	14,5%	12%
UK	5,0%	16%
Italy	11,4%	14%
Belgium	3,4%	7%
Netherlands	3,3%	7%
Finland	2,7%	8%

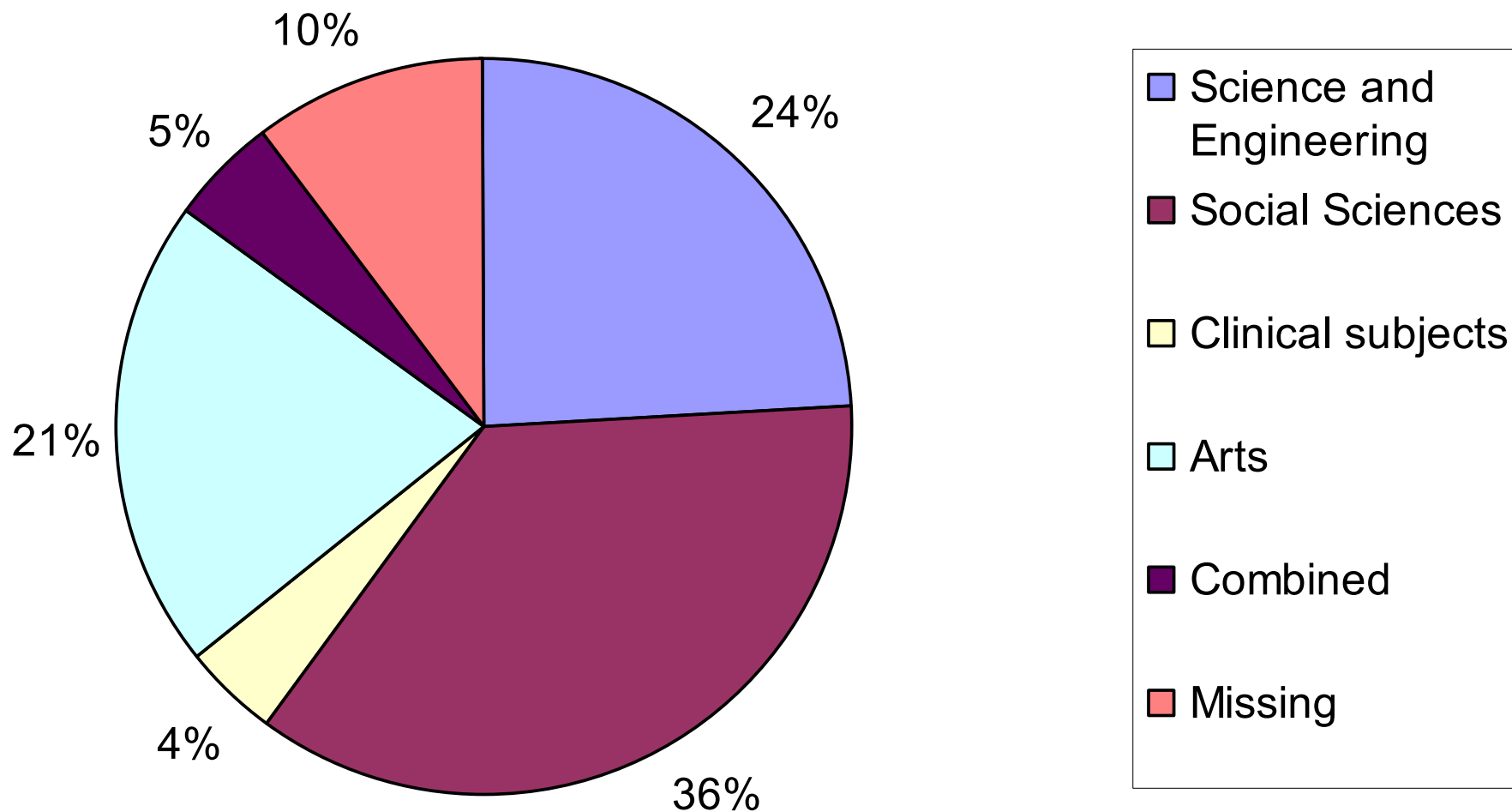


# Host country

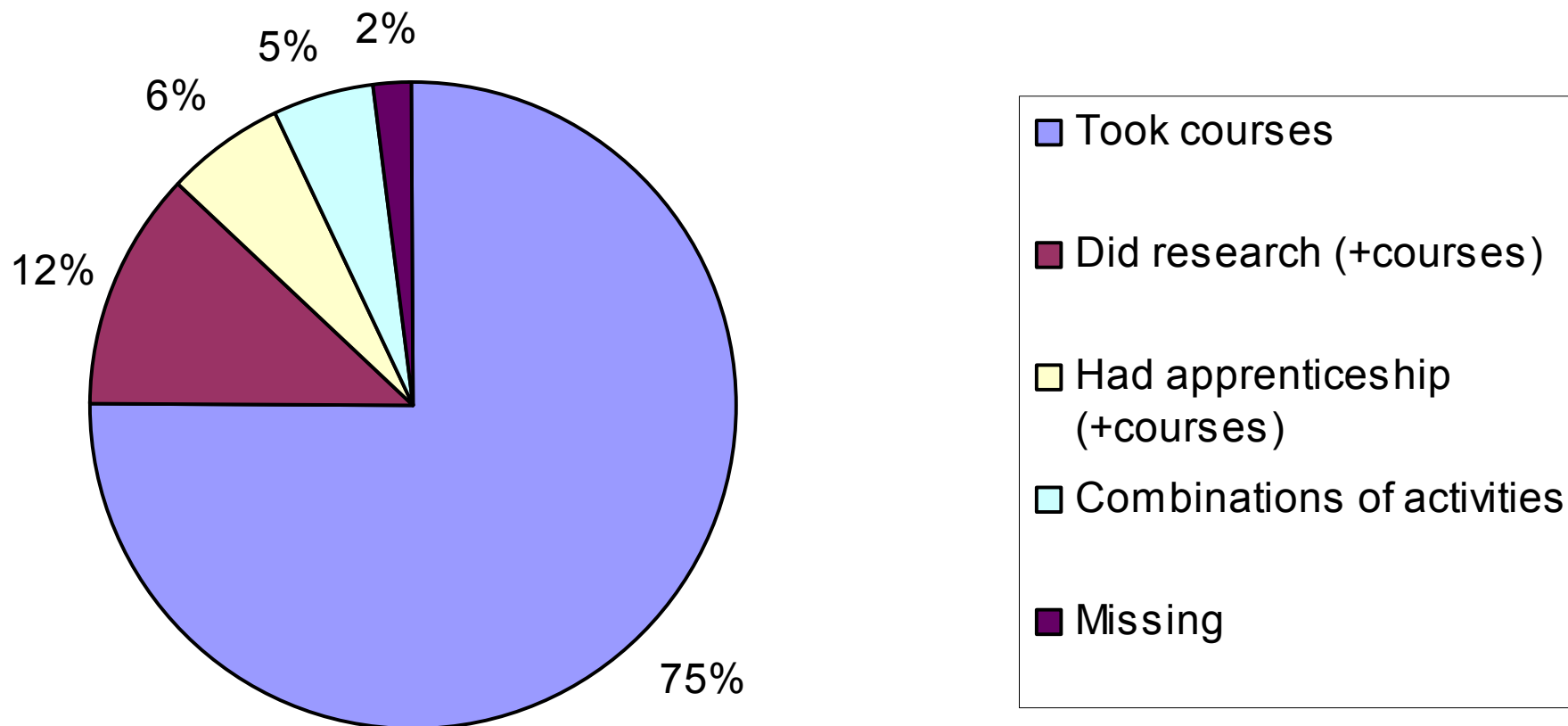
	ERASMUS 2004-2005	Victorious survey
Germany	12,0%	9%
France	14,2 %	15%
Spain	17,7%	15%
UK	11,3%	10%
Italy	9,3%	8%
Belgium	3,3%	5%
Netherlands	4,8%	6%
Finland	2,7%	6%
Estonia	0,2%	1%



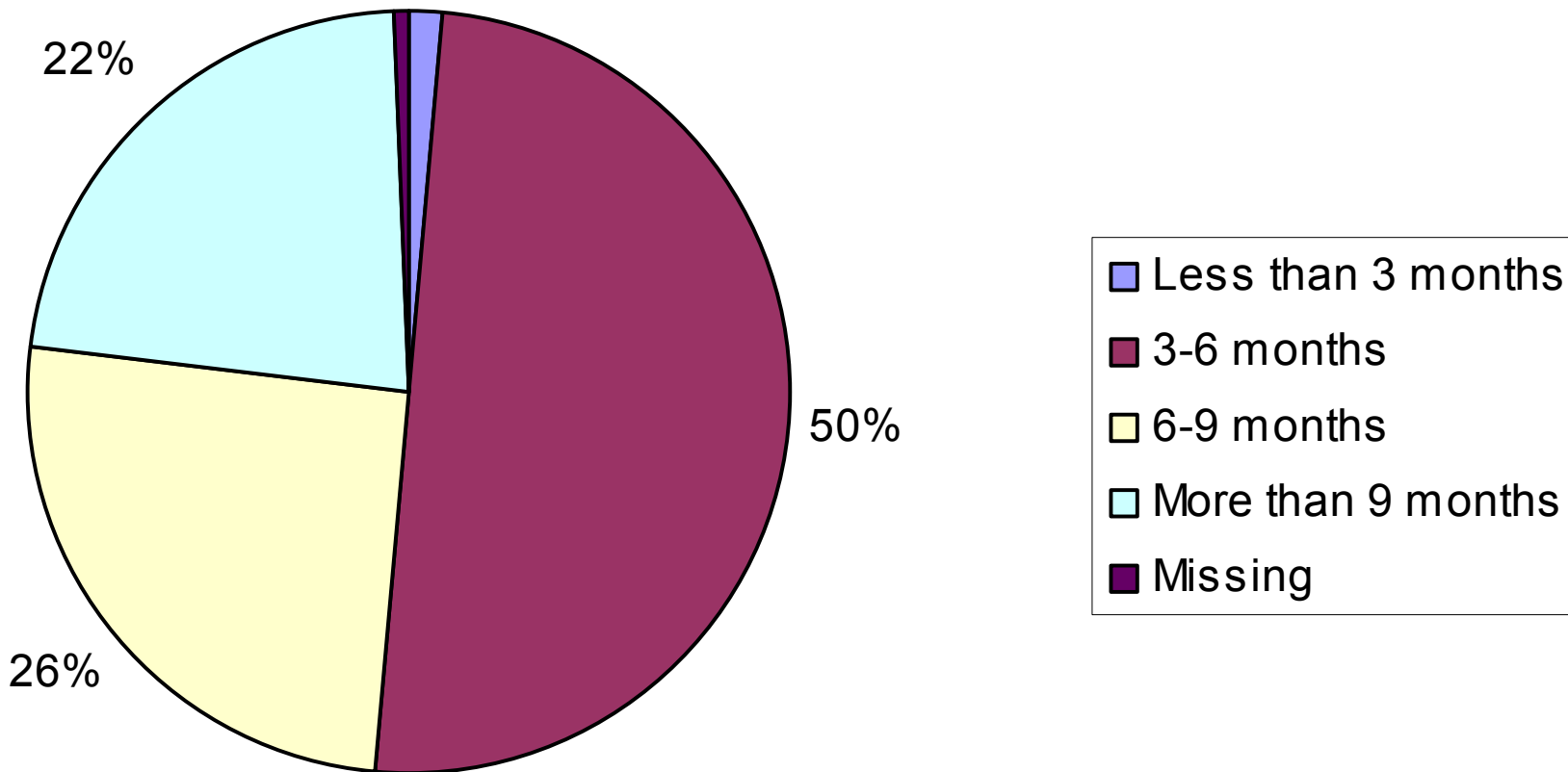
# Main subject at home



# Main activity in host university



# Length of stay



# Language courses at host institution

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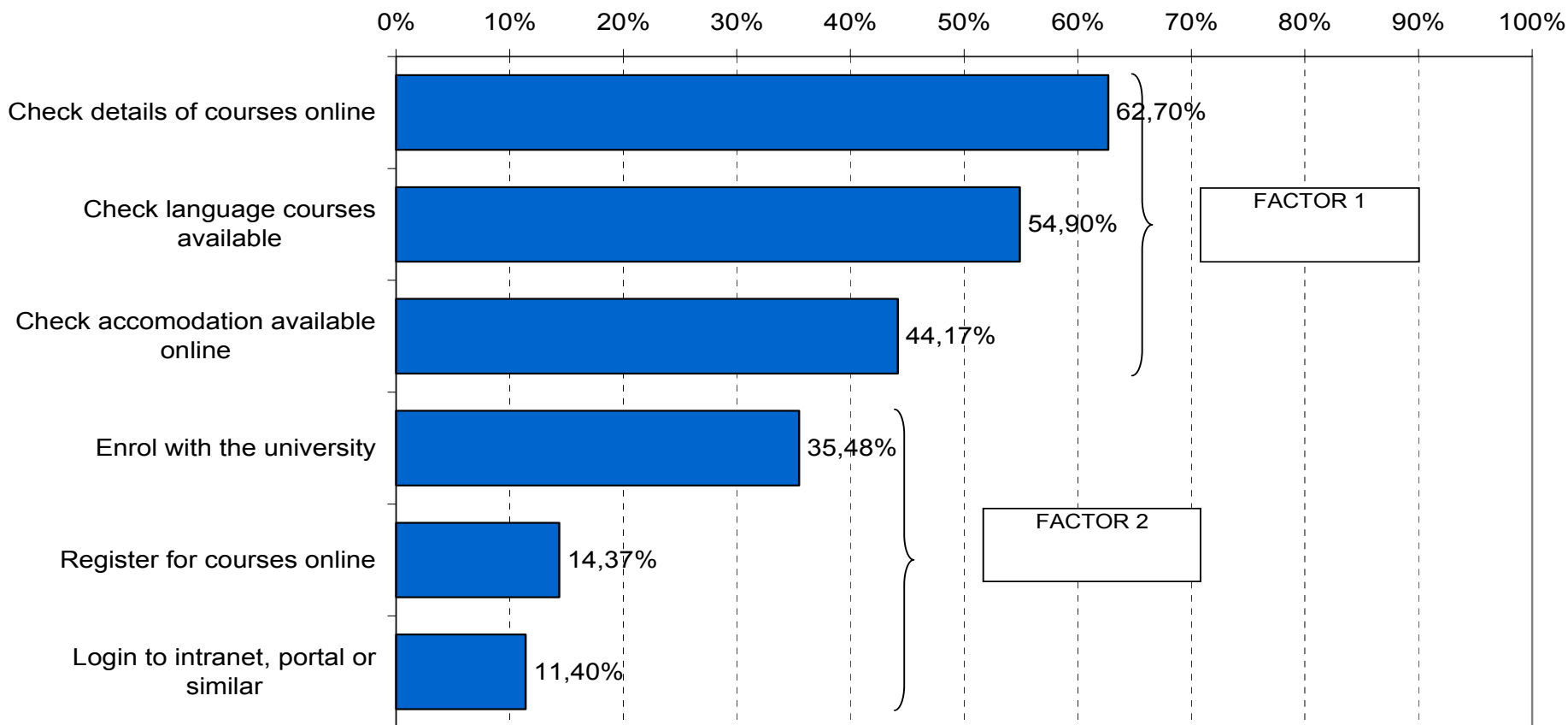
- 86% reported that language courses were available
  - Out of these for 93% the courses were face to face only



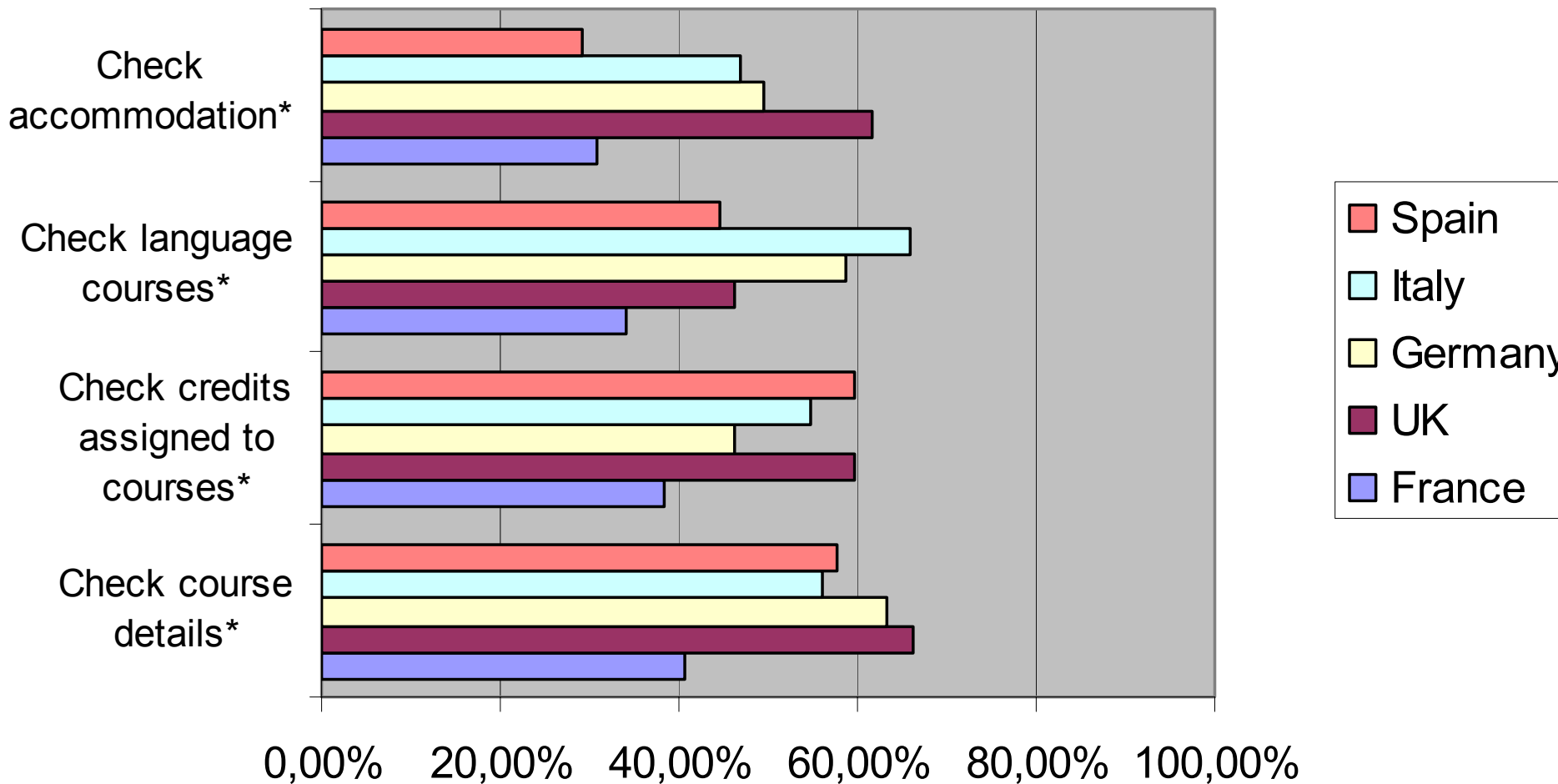
# Resources and services before visit

## Services & resources accessed online BEFORE arriving

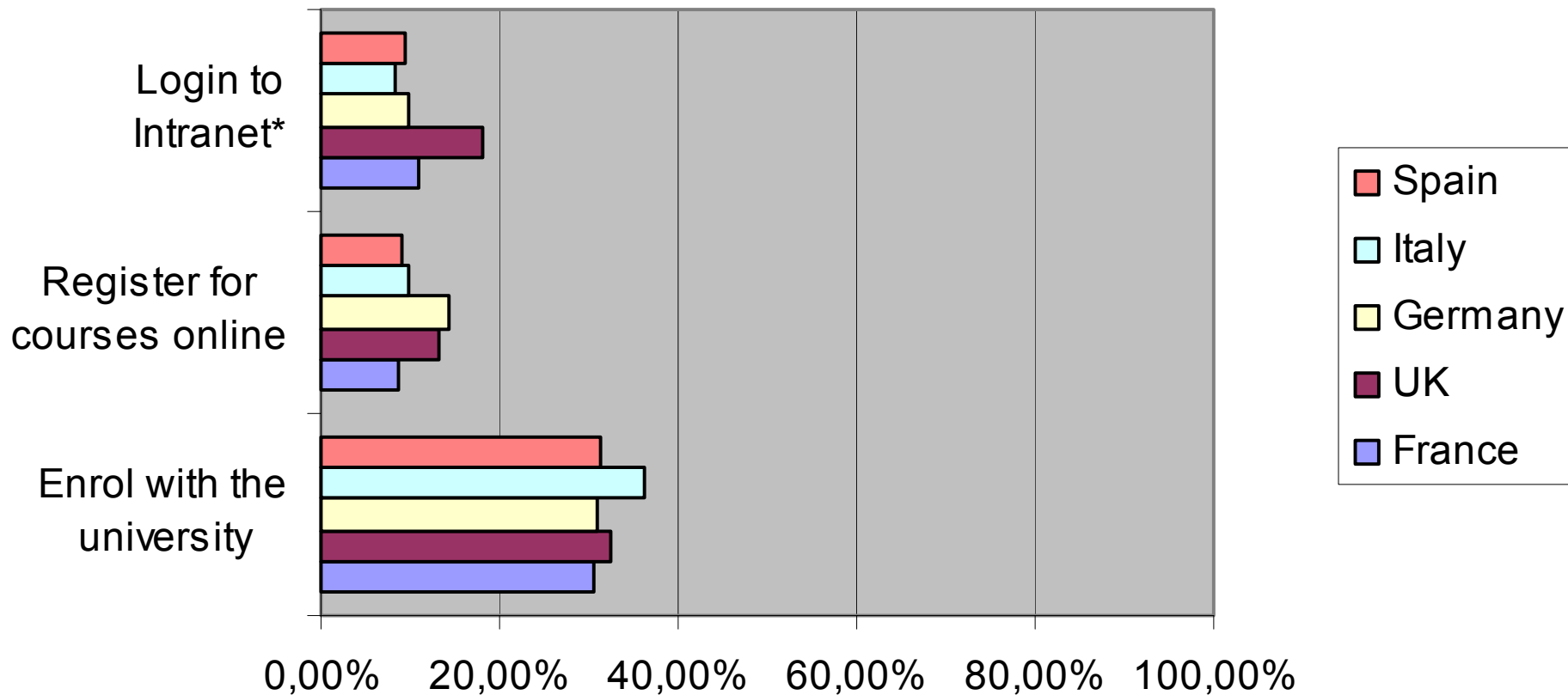
(n=2359)



# To check things online



# To do things online



# Students' comments on services BEFORE

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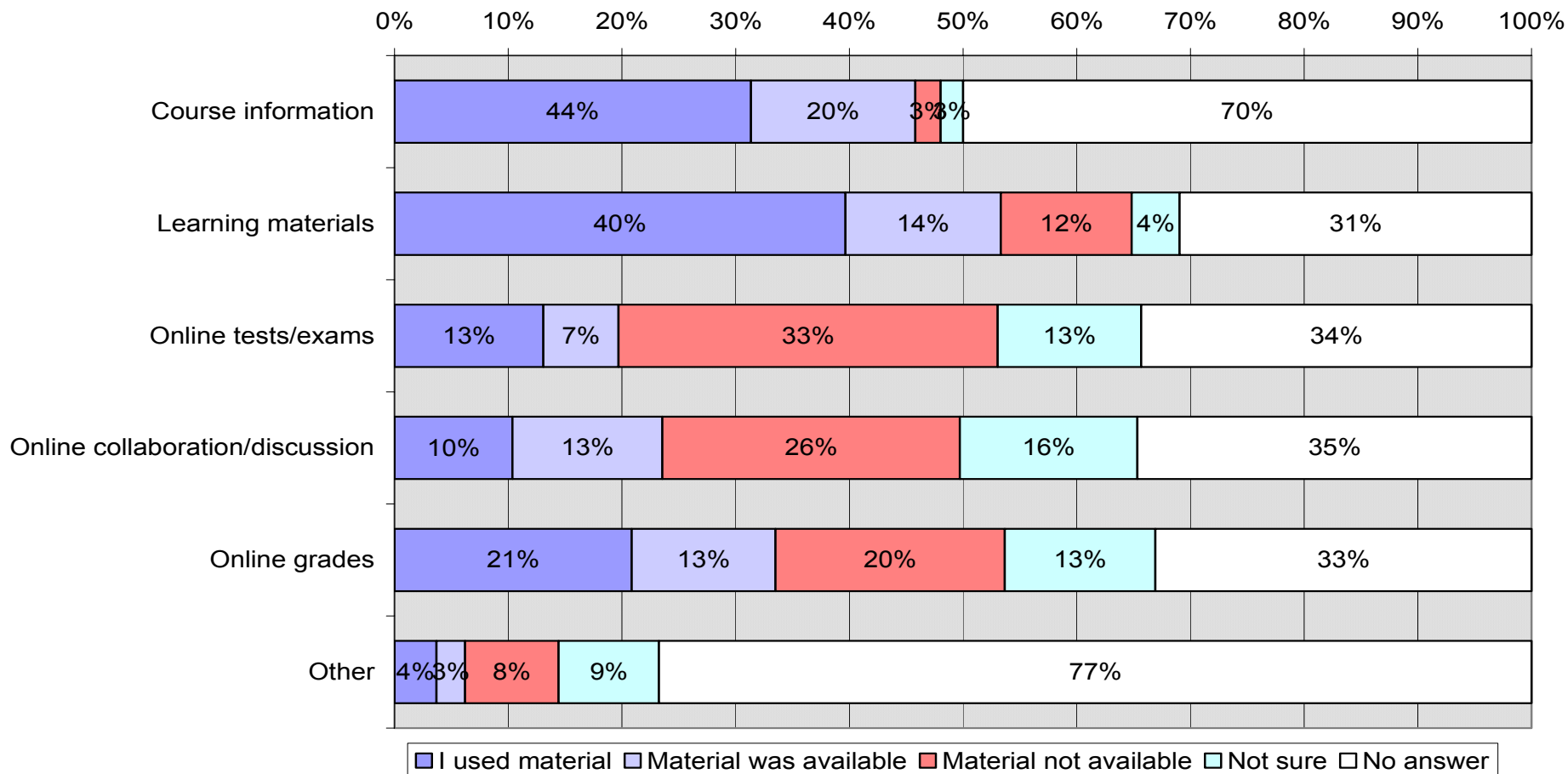
- *“None at all: completely out of touch with modern technology! Everything was paper forms.”*
- *“The information online to which I have had access were all relative to the previous academic year, the most part of it were mistakes”*
- *“Also information on social events and student organisations in host university”*
- *“Informations about laboratories and researches; works and contacts of professors”*





# Online materials DURING the visit

Access to services while at HOST uni



# Comments on online materials available during the stay

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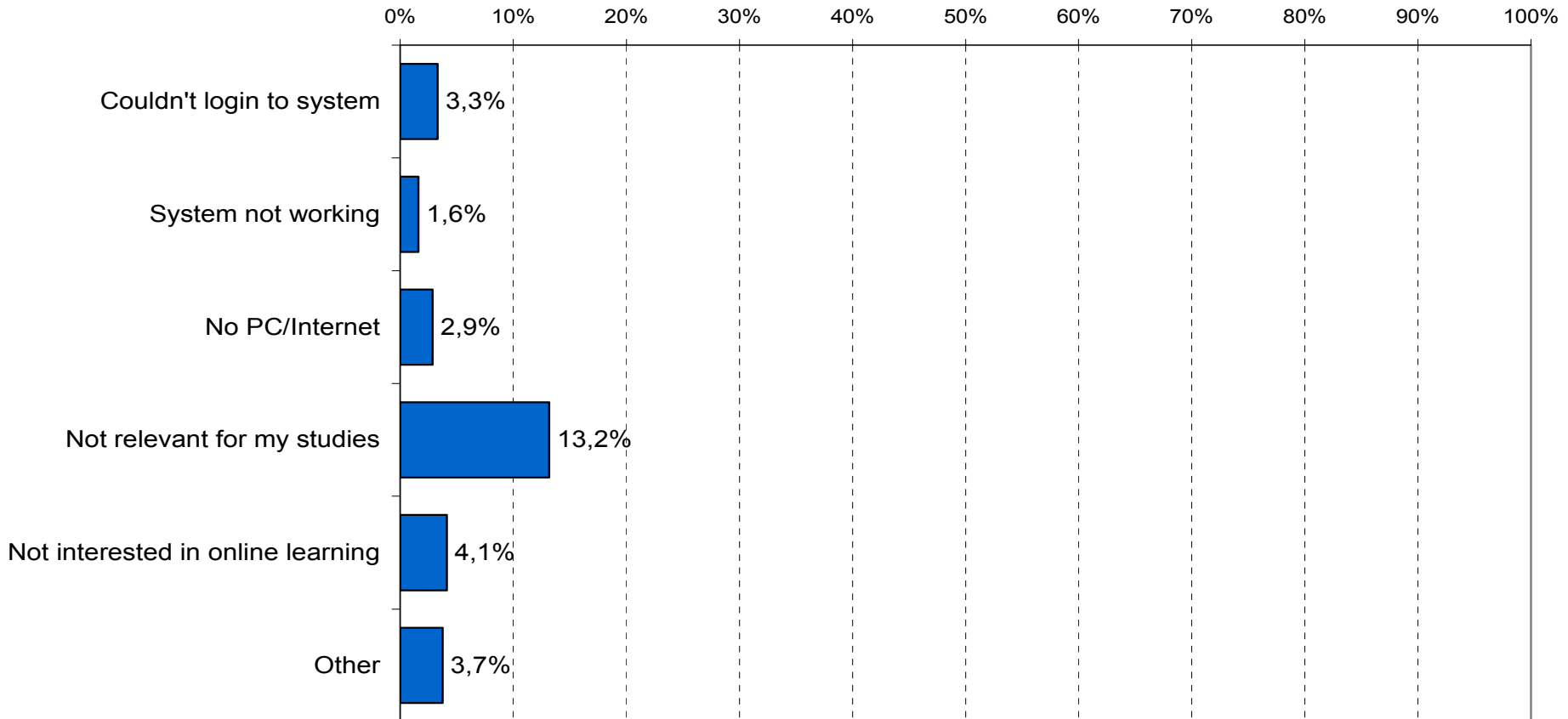
- *“Of around 10 classes I took, only ONE made any use of the web for anything other than the centrally-produced course outline. Most courses made no use at all of the internet, not even for lecture note.”*
- *“Very limited in the above materials.”*
- *“Homework, additional materials, information about cancelled classes etc.”*
- *“Possibility to upload your paper on the internet so that other students could download it there (instead of email)”*



# Reasons for not using online materials

## Online materials available, but not used. Why?

(n=2378)



# Reasons for not using

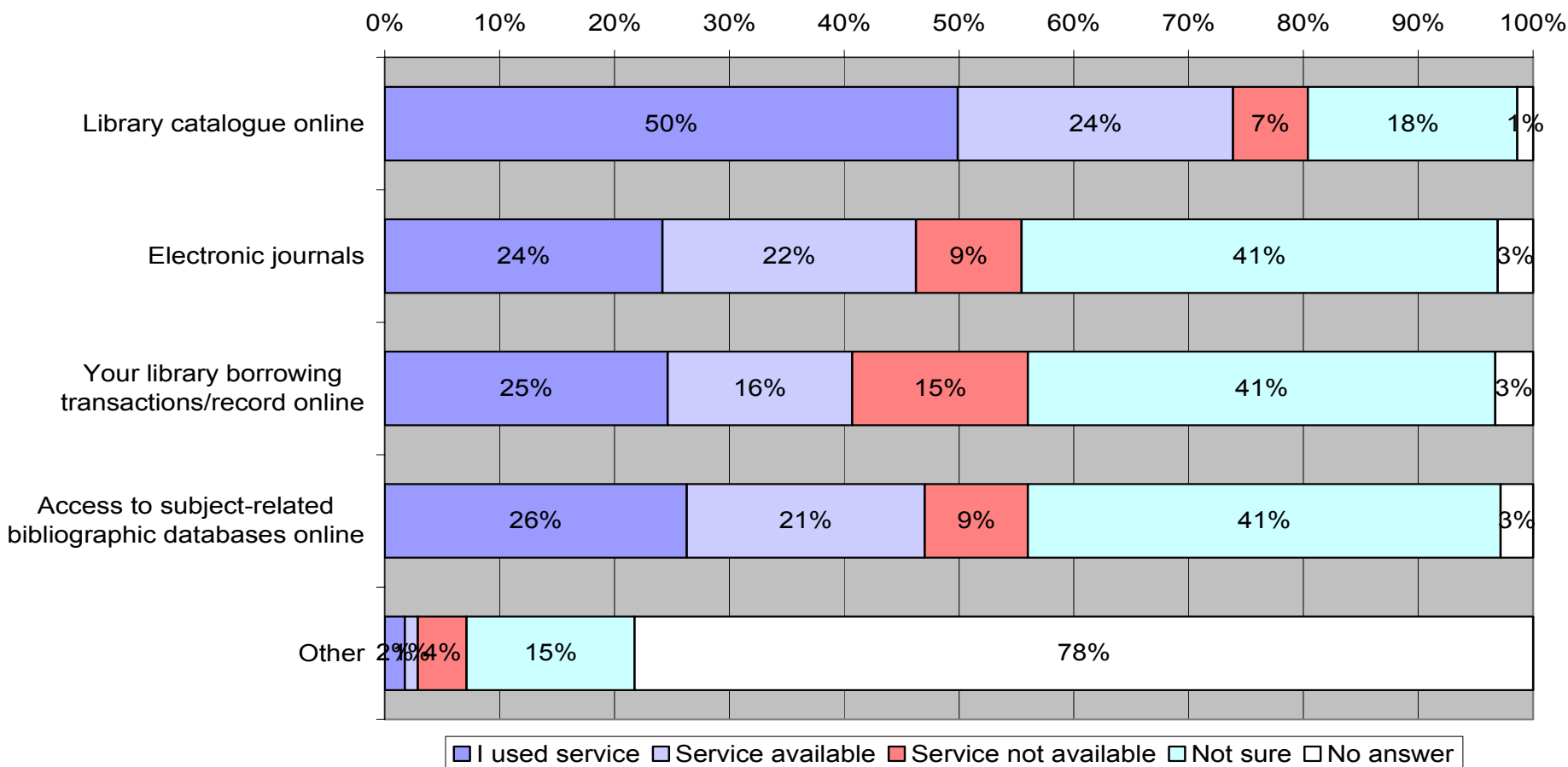
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- Language is main reason
  - “*platform was in local language*”
  - “*they were meant for home students (...) and were not translated into English*”
  - “*material was in Spanish, and my language skills weren’t good enough.*”
- “*I did use them but only the last month when I finally got my account 😊*”
- “*I couldn’t use it because erasmus aren’t linked to the teachers’ directory, so we couldn’t see what they put online*”
- “*Local students could see their test results online etc. Erasmus student didn’t have this possibility.*”

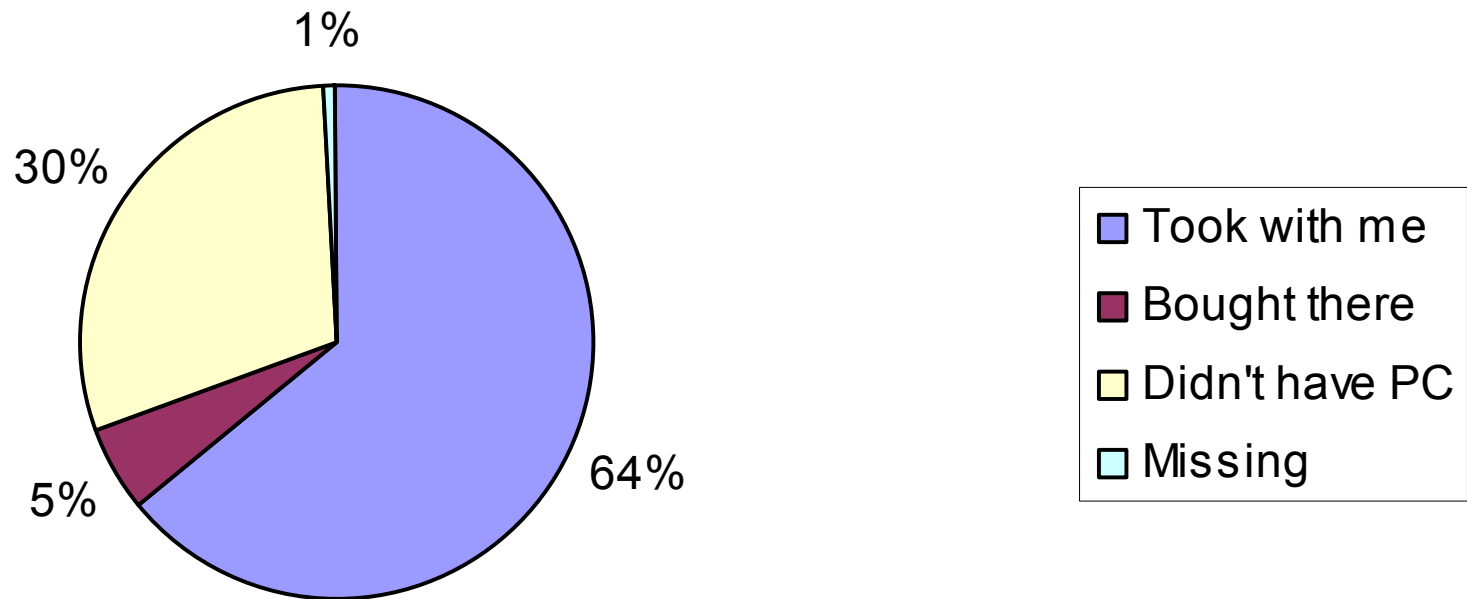


# Library services

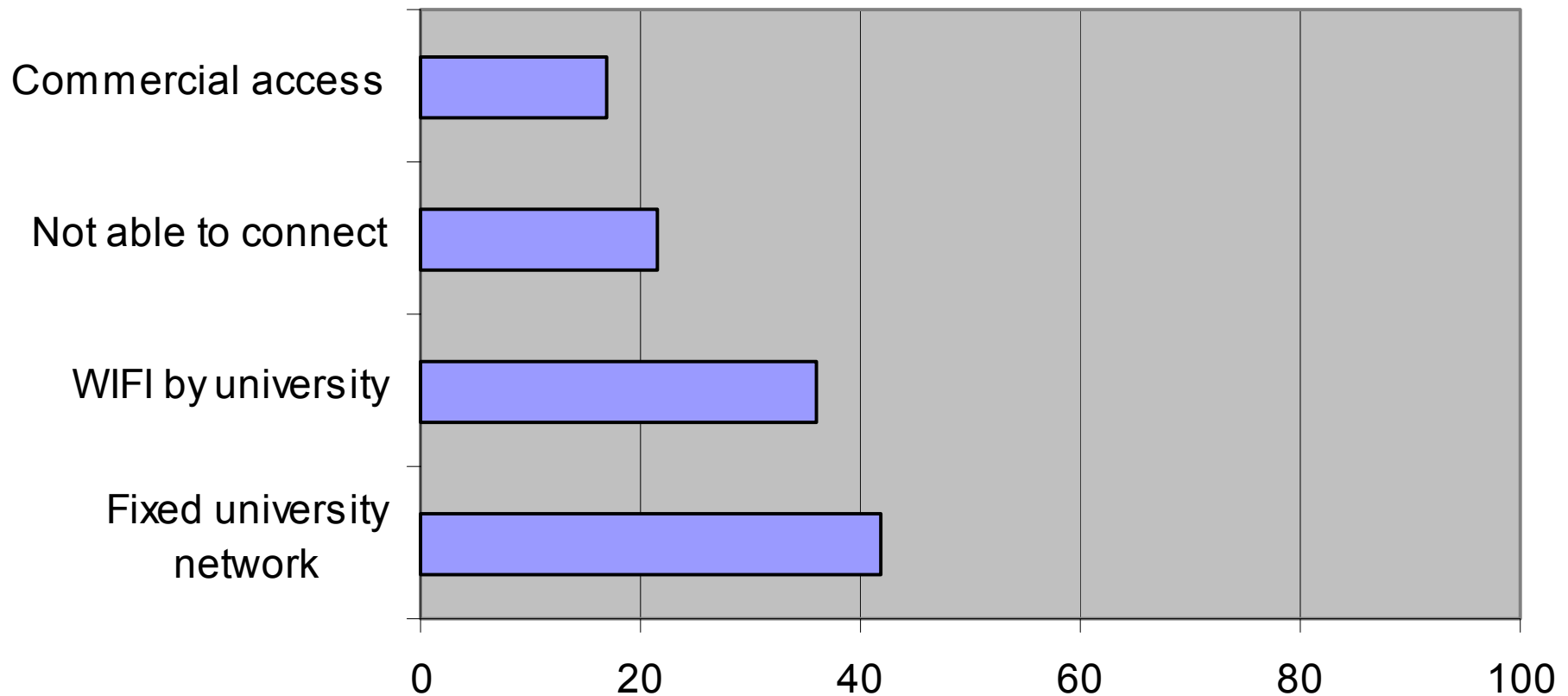
Access to library services while at HOST uni



# Own PC or laptop

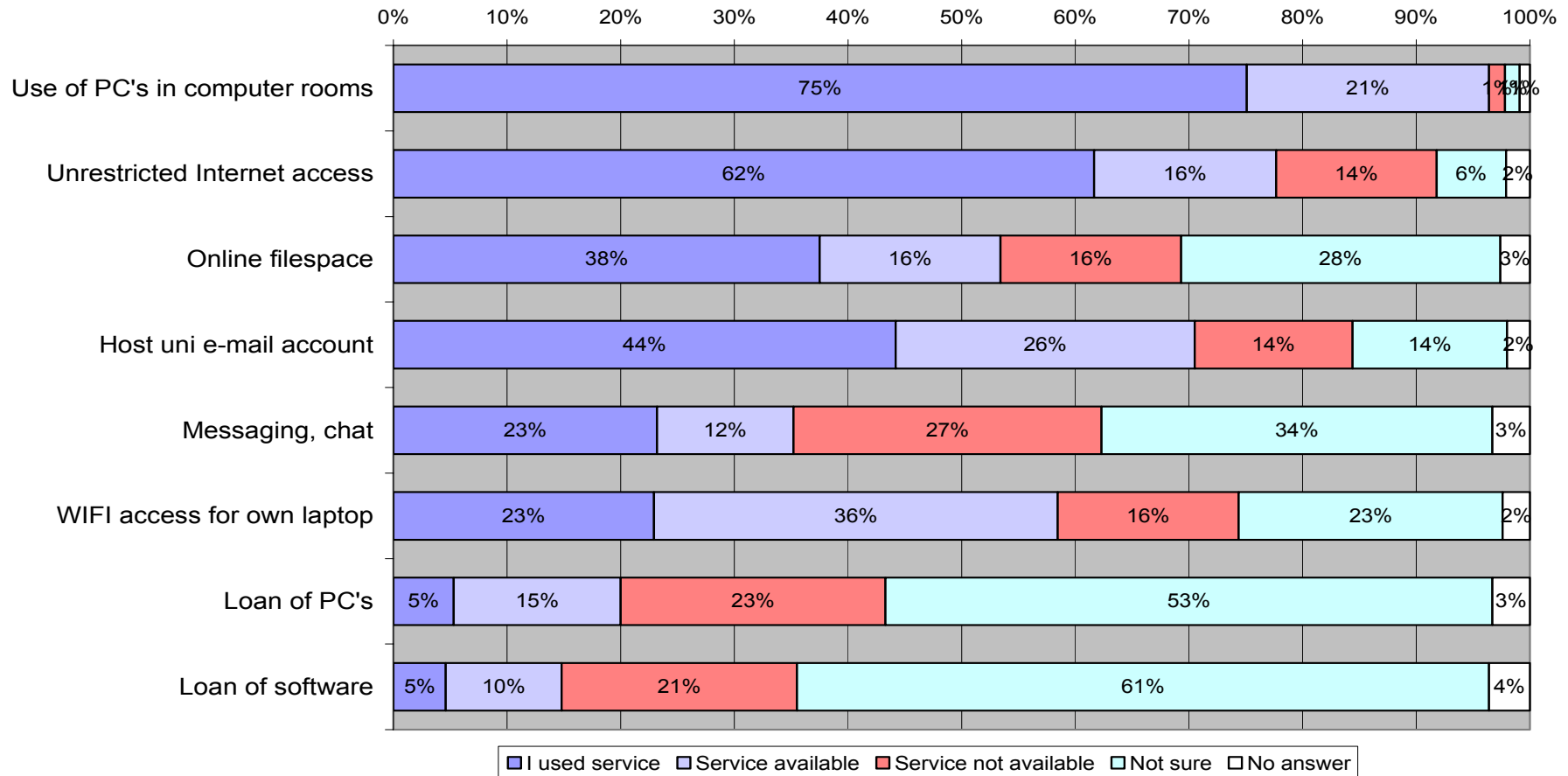


# Connecting one's own PC, among those who had PC (%), n= 1533



# Computer services

Computing services at HOST available & used?



# Paying for services

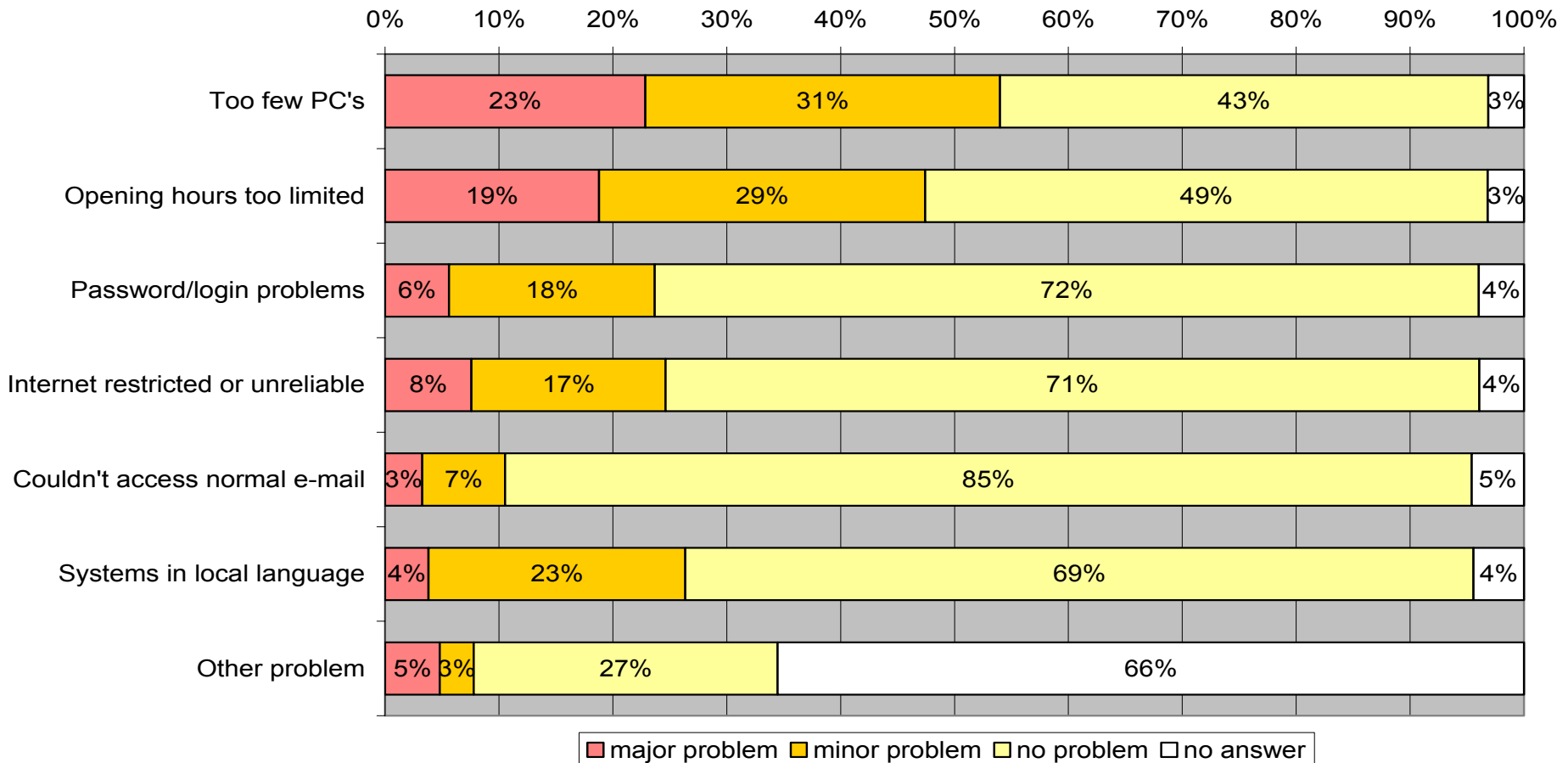
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- 36% reported paying for computer services
  - Great majority for printing
  - Less for internet access (e.g. in dormitory, for WIFI)
- Most students did not complain about payments



# Problems with PCs and Internet

Problems accessing PC's while at HOST uni

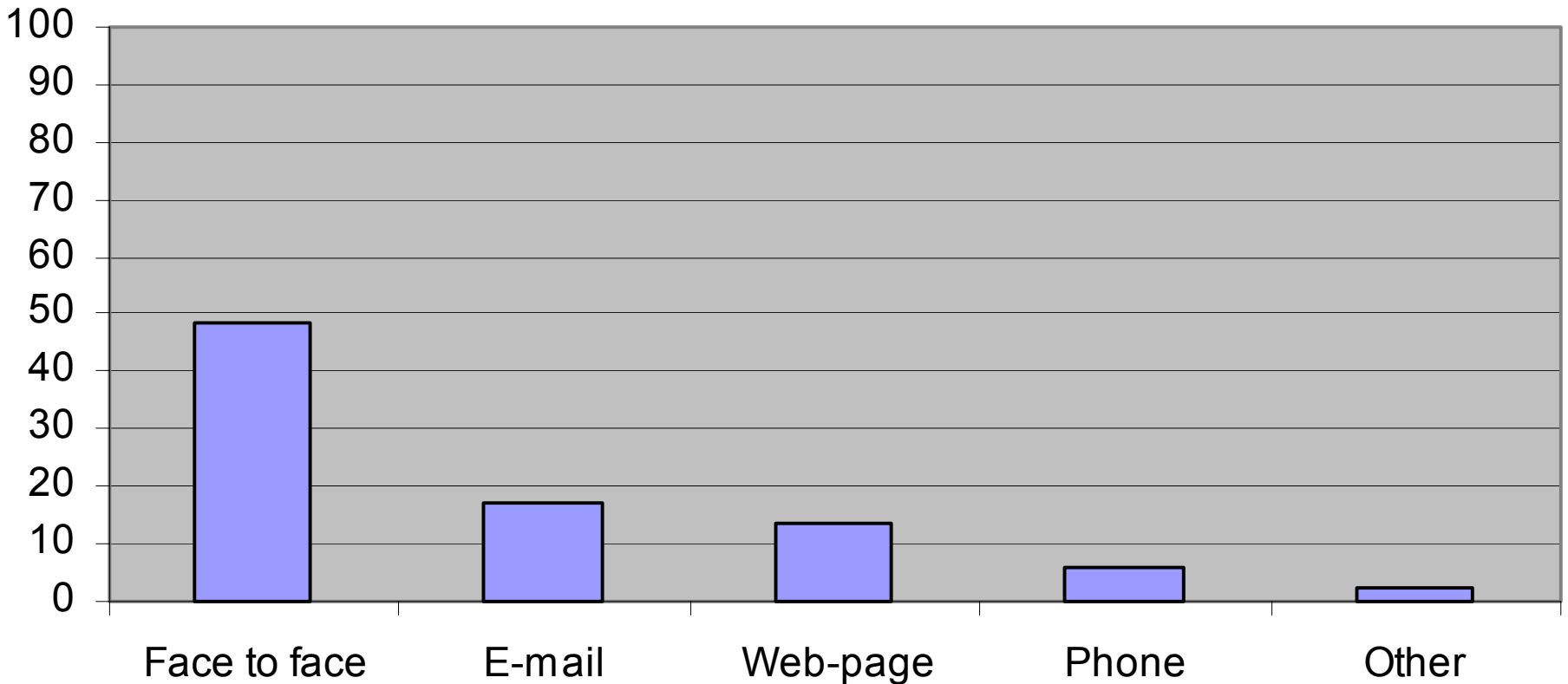


# Forms of support (%)

among those who got support,  $n=1351$



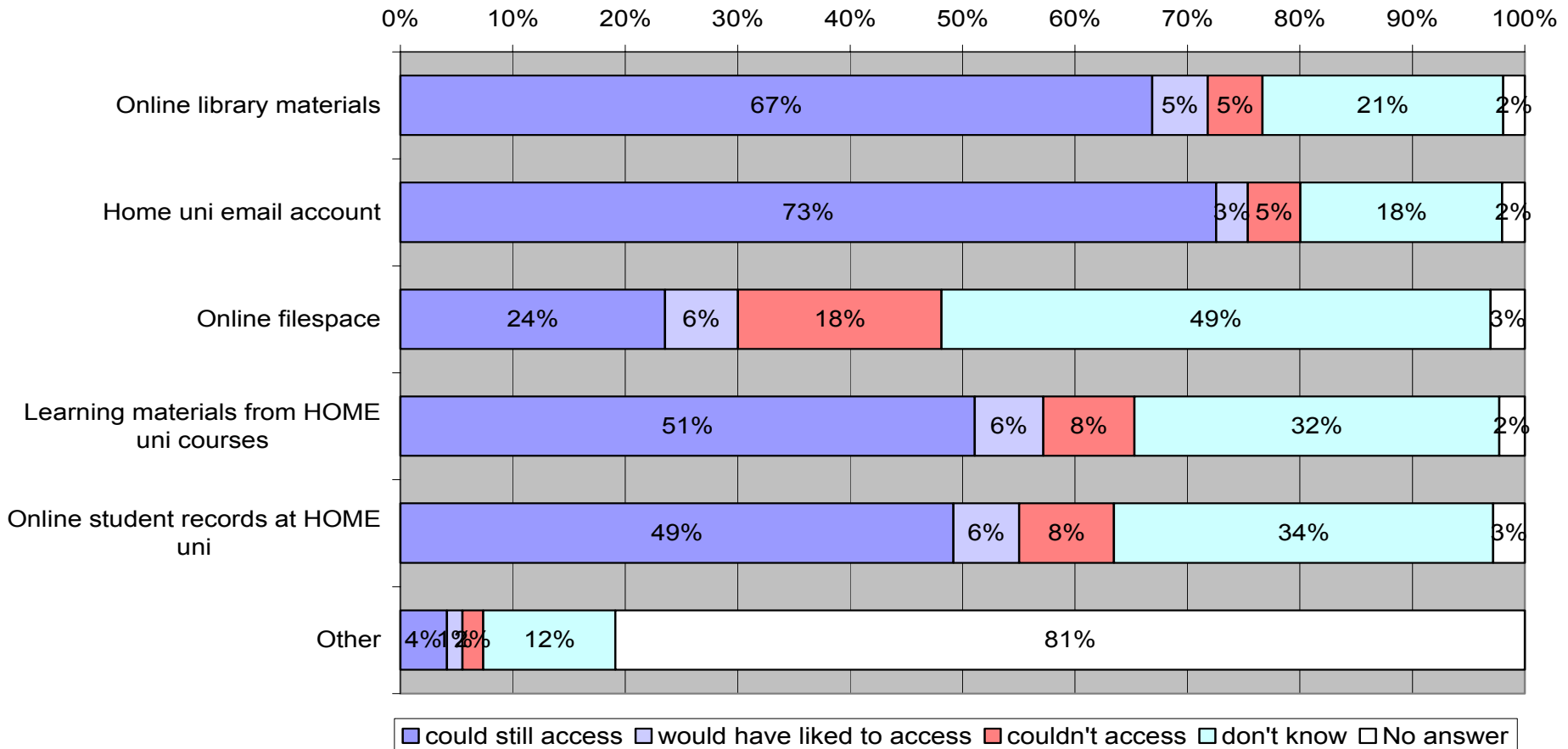
**57% of students get access to help and support for computing**



# Continuing access to HOME



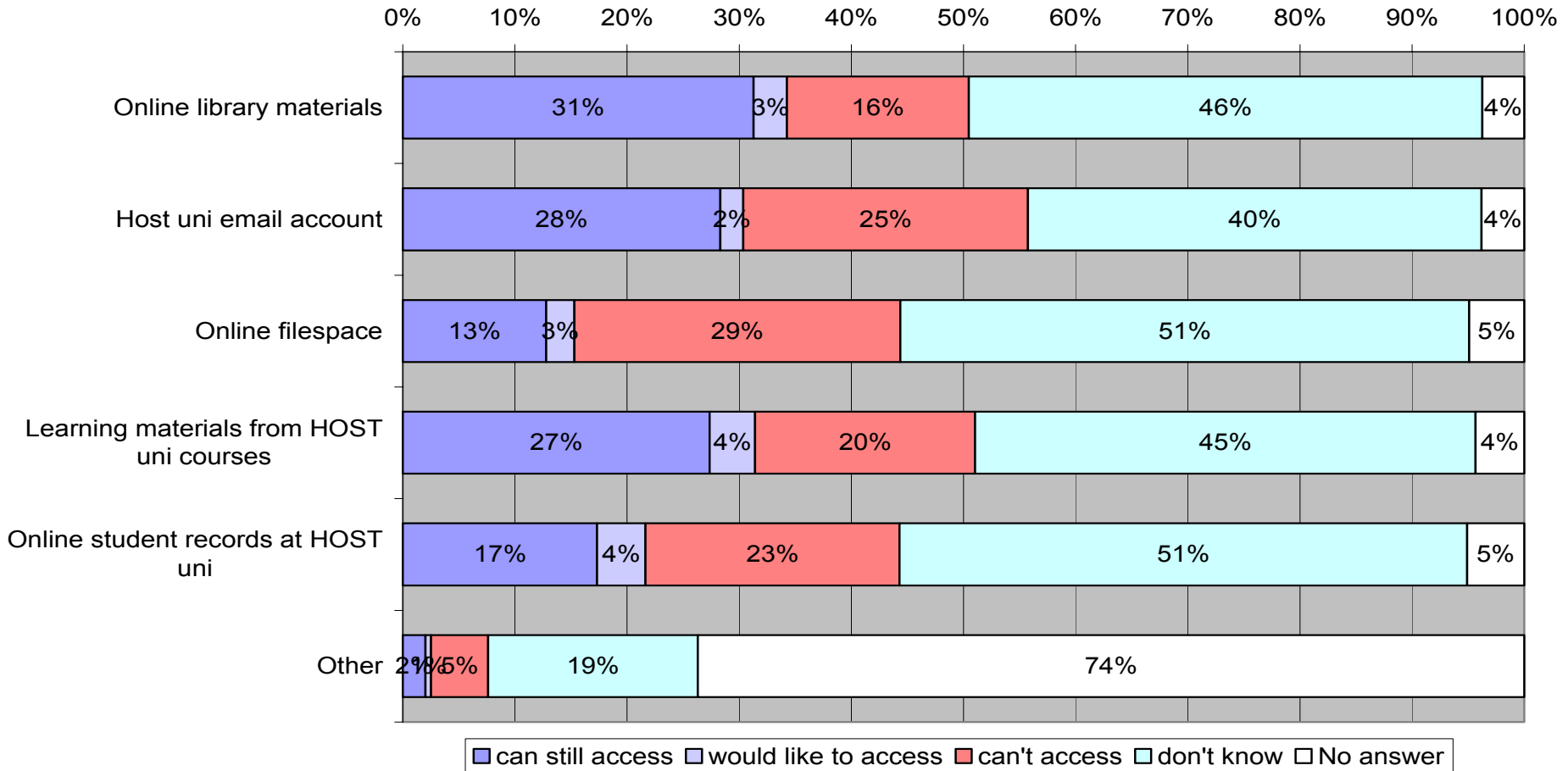
Access to HOME uni services while at HOST uni



# Continuing access to HOST



Access to HOST services while back at HOME uni



# Summary

- Only ca half of students reported that they could check information about studies and practical matters before going to the host university
- Only ca 14% could register to courses before going
- While at host institution, main problems (for ca 20% of students) relate to access to PCs and Internet
- In case of online services problems relate to language of services; sometimes limited availability of some services to exchange students; and support (43% report no support)
- Students loose connection to HOST institution

